

Digital Learning Solutions: Forgot password

Operational Guide

**Centre
Manager**

Administrator

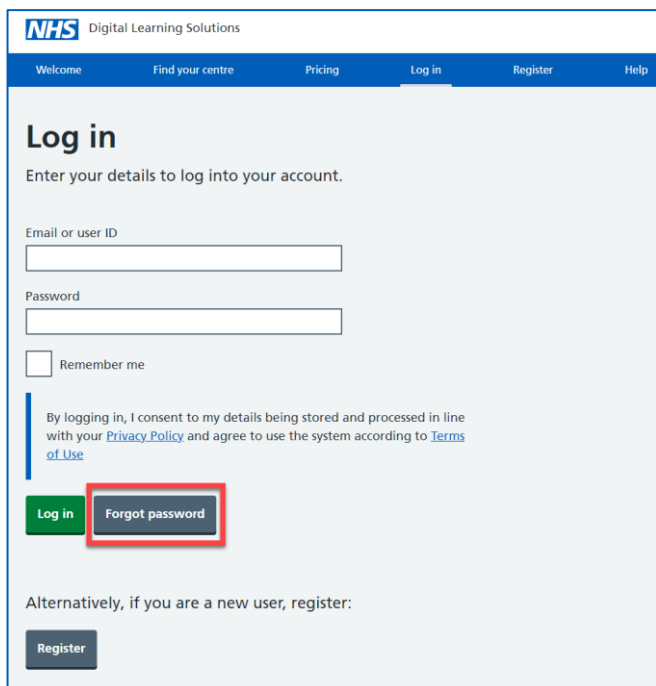
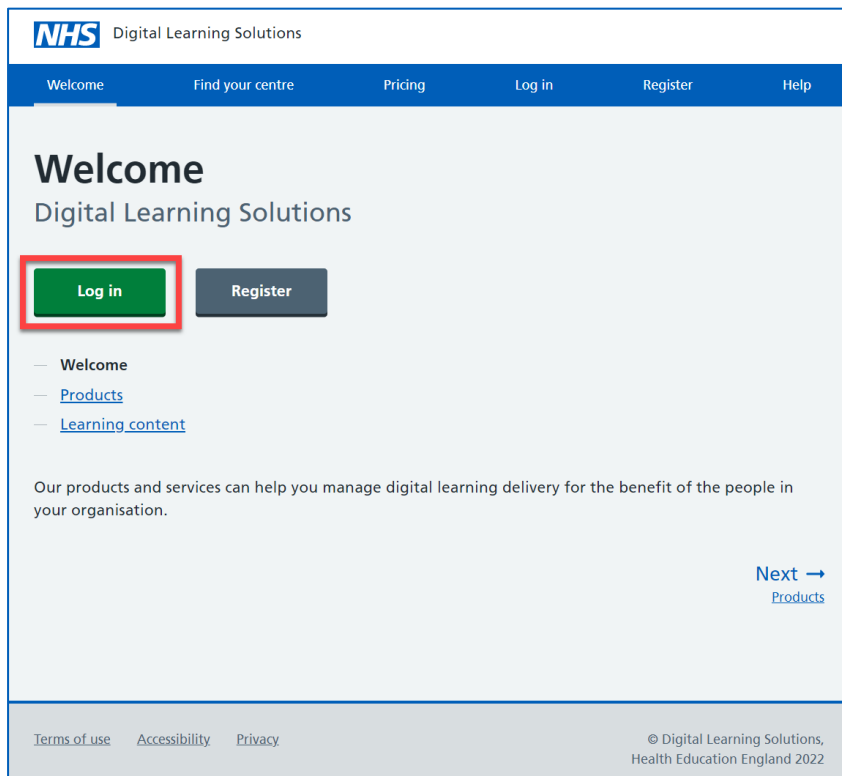
LEARNER

February 2022

Go to the DLS platform

1. Access the DLS landing page here:
<https://www.dls.nhs.uk/v2/Home/Welcome>

2. Select: **Log in**



3. Select: **Forgot password**

Need support?

Learners – contact your local centre <https://www.dls.nhs.uk/v2/FindYourCentre>

Administrators - contact your local centre manager

Centre Managers (only) - contact support@dls.nhs.uk

5. Enter your **email address**

6. Select: **Reset**

7. You'll see an onscreen confirmation message

search for your centre here.'"/>

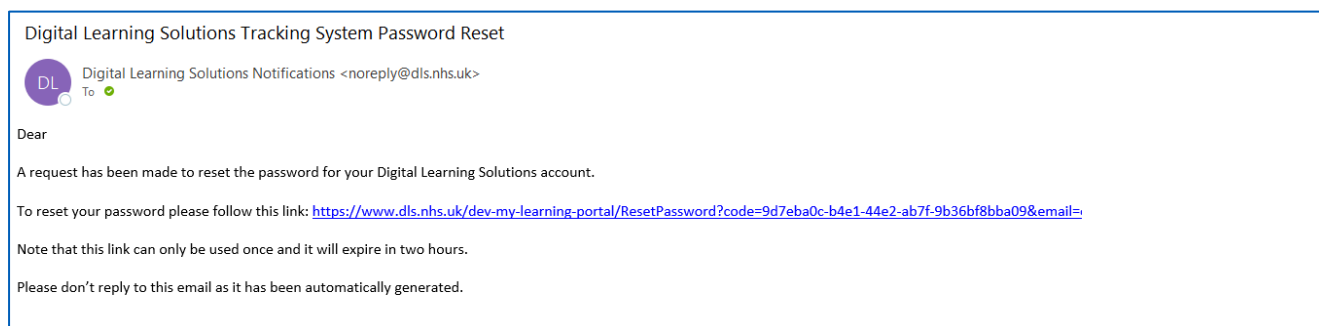
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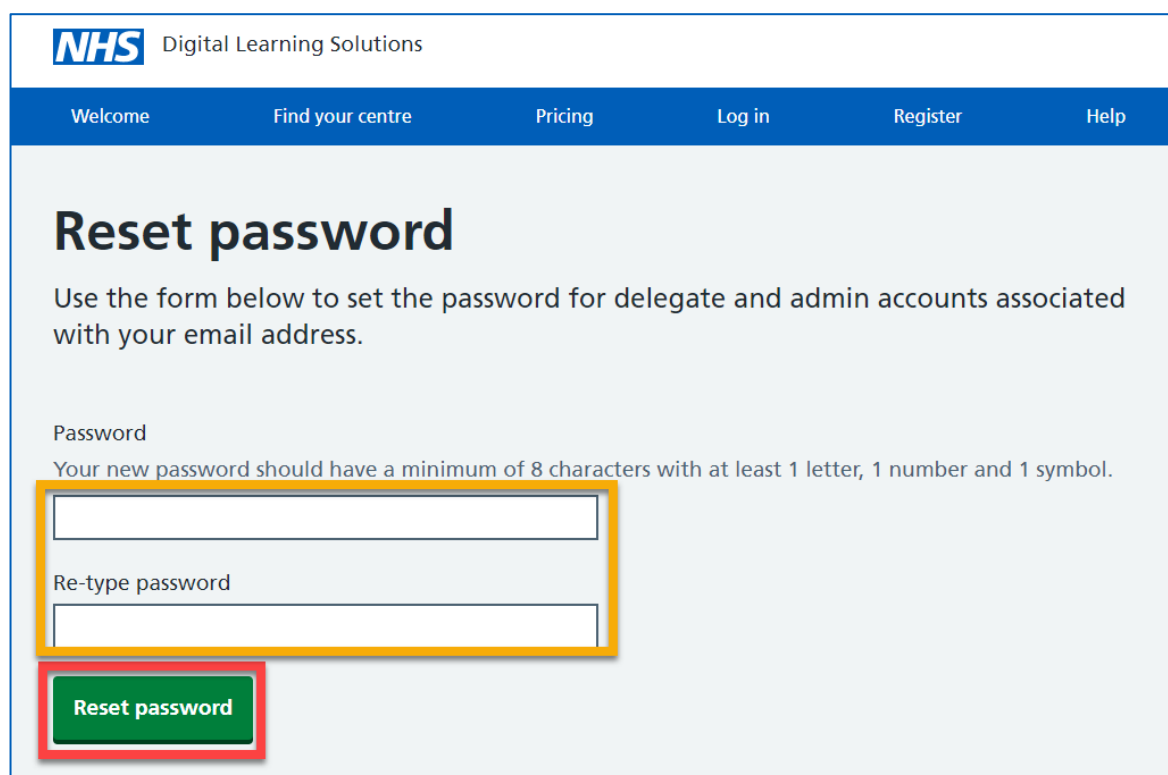
Administrators - contact your local centre manager

Centre Managers (only) - contact support@dls.nhs.uk

8. You'll receive a email that provides a 2 hour time limited reset link
9. Select: the **link**



10. Complete the fields
11. Select: **Reset password**



NHS Digital Learning Solutions

Welcome Find your centre Pricing Log in Register Help

Reset password

Use the form below to set the password for delegate and admin accounts associated with your email address.


Password

Your new password should have a minimum of 8 characters with at least 1 letter, 1 number and 1 symbol.

Re-type password

Reset password


12. Select: **Login**

 Digital Learning Solutions

[Welcome](#)
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[Register](#)
[Help](#)

Reset password

Your password was successfully changed.

 **Login**