# Issue 8 — June 2012 **IT Skills Development E-bulletin**

### Farewell to one of the best in the business.

We are very sad to announce that Richard Lupson, the IT Training Team Leader for The Health Informatics Service (THIS) based at Calderdale and Huddersfield Trust will be retiring on 28 June.

Richard has been such a strong supporter of IT Skills Development over many years that we didn't want this occasion to pass without formally recognising his contribution to the development of IT Skills within his own organisation, the Yorkshire and Humber region and the wider NHS.

Here are just a few of the many comments people have sent in about Richard on hearing the news.



"Richard has been a highly valued of the Design Group for several years. His commitment to improving the products that we offer

has been second to none and I think I speak on behalf of both the group and for the NHS that Richard has been representing, that he will be sorely missed. I'd like to wish him all the very best for the future and thank him personally for his dedication."

Claire Adams



"Richard, a gentle giant of a man, is totally unassuming but is extremely knowledgeable and mine of useful ideas and suggestions

in relation to IT training; his presence and contribution to the IT Skills Design Group will be sorely missed."

Julie Davison – NHS Manchester

time....historic! He's such a tall guy, For fine detail, a good eye. A sad loss for the group and

On the Design Group his

"There once was a man named

health service" Amanda Mooney – Bolton NHS Foundation Trust

Richard's impact also goes beyond his NHS colleagues. Paul Tilley from Prodigy Learning had this to say:-

"It has been an absolute pleasure to have worked with Richard over the past years. Rarely do you meet people in our industry who communicate their issues succinctly but also help to resolve them. From the NHS MOST Programme point of view it is a sad day because I believe we have lost one of our most important advocates and friends."

As well as all of the above, the thing that strikes us most about Richard is the fact that he is such a lovely bloke! Always calm, insightful and considered, he will be sorely missed by the national team and we wish him all the best for the future.



"Since the inception of NHS Microsoft IT Academies in 2007, Richard has been the Yorkshire and the Humber IT Academy manager- assisting the other centres in the region with getting set up

and providing ongoing support. Always a strong supporter of the NHS MOST programme, his organisation has the highest recorded number of MOS exams in the country. I will be sad to lose Richard's input to our work and his passion for seeing IT skill levels increase across the NHS."

Rick,

David Levison



NHS

### New IT Skills Pathway website now live!

#### The new IT Skills Pathway website is now live!

The new site is your one stop shop covering all elements of the pathway in one easy to use website. Not only will you find our latest news, all case studies and bulletins (old and new) but the website is now the entry point for the IT Skills Pathway Tracking System. This means that you no longer need to visit lots of different sites to access and use the different elements of the pathway as you have in the past.

IT Skills Pathway - Autumn 2012 dates and bo IT Skills Pathway - Autumn 2012 dates and bo	oking details - 01/04/2012: IT Skills Pathway design grou
IT SKILLS PATHWAY	
Home Learners Prospective Centres Publications Contact Us	
Welcome News	
The IT Skills Pathway: a Standard and a Solution!	Recent case studies
If training from beginner through to advanced The IT Skills Pathway provides access to customisable training and assessment products covering the full range of competencies for users of IT, from basic through to advanced. It has been developed to provide an officially recognised route of learning and certification for the whole workforce. Its purpose is to encourage everyone working with IT to review their current IT skills and knowledge against recognised standards, determine what their skills gas are and then identify their current and future training requirements based on the products that are available.	Congratulations to United Lincolnshire hspitals NHS Trust on becoming our first NHS MOST Centre of Excellence for 2012 I Glen Howard, Business Annage and IT Training Manager at the Trust told us how his team went about reaching the Landmark of 100 exam passes for the year. weat more cent more the trust value of the training the training the team of the training the training the training the second training the training the training the second training the train
BSMSA III	01/04/2012: NHSI TSkills Pathway now on Linkelin 01/04/2012: ITSkills Pathway design group 01/05/2012: Retranded murketing materials now available
	NHS

The new site also includes a map of the UK which shows where all of our centres are. This map is populated by the information centres put into the system and you will be asked when you log in to update your details.

# N.B To ensure the information on the map is accurate and up to date your centre will not appear on it until you have been into the tracking system to update your details so please do this as soon as you can.

NHS ELITE:		(	Top MOST	Гс	entres:
No. of learners in 2024		1	Derbyshire HIS	6	NHS East London and
Мау		2	Pennine Acute		The City
No. of learners 11961			Hospitals NHS Trust	7	Dudley PCT
accessing since 1st	NHS MOST:	3	Blackpool Teaching	8	Essex Shared Services
July 2011			Hospitals NHS		Agency
	No. of exams	473	Foundation Trust	9	Calderdale &
	completed in May	4	Humber Mental Health		Huddersfield NHS
	No. of exams	4657	Teaching NHS Trust		Foundation Trust
	completed since 1st	5	NHS Tameside &	10	North Staff ITS
	July 2011		Glossop		

## **IT Skills Training User Groups**

We have recently completed another successful round of IT Skills Training user groups, the slides from which have been sent out. If you haven't received the slides, why not have a look at them on our new website?

### http://www.itskills.nhs.uk/other/Spring2012usergroupslides.pptx

The Autumn 2012 round of IT Skills Training user groups have been confirmed and places can now be booked. The IT Skills Training user groups take a holistic approach to engagement and communication by covering all elements of IT Skills Pathway in one user group setting.

This round includes nine groups (three of which are webinars) across the country which hopefully allows everyone to attend. For more information and to reserve your place review the table below and book a place using the appropriate link.

### **Top ELITE centres:**

- 1 Oxford Health NHS Foundation Trust
- 2 Lewisham NHS Trust
- 3 North Essex Cluster IT Services
- 4 Dorset PCT
- 5 Norfolk Community Health & Care NHS Trust
- 6 Ridgewood Centre, Surrey & Borders Partnership
- 7 North Staffordshire IT Training
- 8 The Royal National Orthopaedic Hospital
- 9 Northumbria Healthcare NHS Trust
- 10 Guy's & St Thomas

Location	Date	Venue address	Link
Leeds	Tue 04/09/12	Boardroom, Vantage House, 40 Aire Street, Leeds, LS1 4HT	http://etdevents.connectingforhealth.nhs.uk/2988_
East Midlands webinar	Wed 12/09/12	Webinar 10:00 – 12:00	http://etdevents.connectingforhealth.nhs.uk/2995
Redditch	Tue 18/09/12	Boardroom, Prospect House, Fishing Line Road, Redditch, B97 6EW	http://etdevents.connectingforhealth.nhs.uk/2990
Newcastle	Thurs 20/09/12	North East SHA, Waterfront 4, Newcastle upon Tyne, NE15 8NY	http://etdevents.connectingforhealth.nhs.uk/2992_
Cambridge	Fri 21/09/12	Curie Room, Victoria House, Fulbourn, Cambridge	http://etdevents.connectingforhealth.nhs.uk/2994
Manchester	Tue 25/09/12	Mersey B & C, NHS North West, Third floor, 3 Piccadilly Place, Manchester, M1 3BN	http://etdevents.connectingforhealth.nhs.uk/2989
London	Thurs 27/09/12	136B, Skipton House, 80 London Road, London SE1 6LH	http://etdevents.connectingforhealth.nhs.uk/2987
South West webinar	Fri 28/09/12	Webinar 10:00 – 12:00	http://etdevents.connectingforhealth.nhs.uk/2991
National webinar	Tue 02/10/12	Webinar 10:00 – 12:00	http://etdevents.connectingforhealth.nhs.uk/2993

IT SKILLS PATHWAY

Contact us:

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