# Issue 25 — November 2013

# **IT Skills Development E-bulletin**

## You said we did...

We often ask for your feedback about the materials and resources we offer so that we can improve them for you, our users. As a result of this we have a couple of updates to share with you:

#### 'Learner registration type' icon on delegates tab

There has been no way in the past to identify how a learner has been registered to access the IT Skills Pathway elearning.

With this in mind, new icons have been added to the delegates tab, next to the learner's name, highlighting how they have been registered.

They are:

	IT 📘	SKIL	LS P/	THWAY					
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Ira	cking	Systen	n						
Heal	th and So	cial Care	Informa	tion Centre					
Dast	board Del	egates Co	urse Setup	Resources Rep	orts Supp	ort			
-	Delegates								
Dele	jates cist	ourse belega	ies Mana	ge belegates Applo	ve rregistratio	115			
Dele	Name	Delegate ID	Belegate	Job Group ≈	Registered	Active	Self	Approved	What is your main plac
2	Smith, Layla	L\$341	Alles	Estates / facilities / ancilliary	09/01/2013	$\checkmark$	Teg	✓	Wansbeck Site
2	Taylor, James	JT 340		Estates / facilities / ancilliary	20/05/2013	$\checkmark$		</td <td>Newburn Site</td>	Newburn Site
2	Wilson, Matthew	MW118		Estates / facilities / ancilliary	13/03/2012	$\checkmark$		$\checkmark$	Northgate Site
2	Aardvark, Aaron	AA371		Health Informatics	25/06/2013	$\checkmark$	<li></li>	$\checkmark$	Newburn Site
2	Anderson, Trevor	TA37		Health Informatics	04/07/2012	$\checkmark$		$\checkmark$	Blucher Site
2	Craggs, Jenny	JC594		Health Informatics	09/04/2013	$\checkmark$		$\checkmark$	Blucher Site
2	salvin, joyce	J\$810		Health Informatics	18/07/2013	$\checkmark$	$\checkmark$	$\checkmark$	Blucher Site
2	Simm, Colin	C\$565		Health Informatics	04/07/2013	$\checkmark$	$\checkmark$	$\checkmark$	Blucher Site
2	Smith, Colin	CS209		Health Informatics	12/07/2012	$\checkmark$		$\checkmark$	Newburn Site
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# New filters on course setup tab

When on the Course Setup tab you used to only be able to filter on Status and Level.

A suggestion for additional filters has been implemented so you can now sort by application and version, eg Word 2010, which will allow you to better manage your course list.

#### IT SKILLS PATHWAY

Tracking System Health and Social Care Information Centre Dashboard Delegates Course Setup Resources Rep Create New Course 🤗 oplication: Entry Level - Win 7, Office 2010 💌 💿 Course List RLTERS Status: Active 💌 Level: All Office Version: All 
 Application All • Clear Launch Copy URL Em el - Win 7. Office 2010 - Full Cours 1 1 🗸

# **Morecambe Bay closed over Christmas**

The Morecambe Bay helpdesk will be closed over the Christmas holiday period.

This applies to the Tracking System Support Tickets and to the <u>eLearning@mbhci.nhs.uk</u> email and will be between Monday 23 December and Monday 6 January inclusive.

In addition, the IT Skills mailbox will be run on skeleton staff during this period.



# NLMS (aka ESR, OLM) - How to add Pathway courses as local content

As you may be aware some of the IT Skills Pathway elearning is available through the national catalogue of the National Learning Management System (NLMS).

At the moment, only the full course versions of the Entry Level and Level 1 materials are available as opposed to customised or shortened "bite size" courses.

It has been brought to our attention that some centres using the NLMS are not aware that customised courses can be added, as local content, to the NLMS for learners to access in the same way as they do with any other NLMS learning.

Here is a step by step guide kindly created by Sarah Edwards from Shropshire Community Health.

♦ Logi	in to t	he tra	ckir	ng sys	stem	and o	:0	py the URL	for tl	he	customise	ed co	ourse
Course L	.ist												
FILTERS	Status:	Active	•	Level:	Level	2 .	•	Office Version:	2010	•	Application	All	
Edit Nan	ne≈										Launch C	opy UR	L Email A
📌 Leve	el 2 - Mi	crosoft E	xcel 3	2010 - l	evel 2	MOST -	Mi	icrosoft Excel 20	10 - Co	re	•		

<ul> <li>Login to ESR and select Learning Administration URP</li> </ul>				
Oracle Applications Home Page				
✓ TIP Number of open notifications: 1. Please use the Workflow Worklist to	o view and r	respond to	your notifications	
Navinator				
825 Business Intelligence Administration	Insert Space	Table	Picture Screen Clipping	Lin
B25 Career Management         B25 Disco Ad Hoc	Insen	Catal	og bing History	- LIN
825 e-Learning User 825 Employee Self Service		Reso	urce Bookings	
825 Learning Instructor 825 Learning User		Enrol	urces ments & Subscrip	tions
825 Local HRMS User Administration		Conte	<u>ent</u> 2	

# Go to Content tab and find and select folder for Online Learning; dropdown to Create Learning Object and press Go

Catalog Resources Learner Content Setup					
Search Learning Object - Go Advanced Search					
Content To create a new object, select a parent object, then select an object type from the Create poplist, and click Go.	Click Publish	to make a learning	object or test ava	ilable to the Catalog.	
B Show Key Notation     Select Object: Publish Unpublish Delete Copy Create Learning Object      Go					
Online Training >					
Select Focus Name	Details	Published	Offerings	Question Banks	Re
B25 Online Learning	25			0 Question Banks	

<ul> <li>Complete relevant details for Learning Object and click App</li> </ul>	ly and Add Details
	•
Catalog Baseurees Laarner Content Satur	
Contant >	
Create Learning Object	
······································	Cancel Apply and Add Details Apply
General	
* Identifier 3537298	
* Name 825e MOST Word 2010 Level 2 (Core)	
* Published Status Published •	
Tracking Type SCORM 1.2 •	
Version	
Copen in New Window	
Content	
Starting IIRI https://www.itskills.phs.uk/tracking/learn.aspy2CentreID	
Player Timonit 500	
This value (in minutes) prevents the learner's browser from timing out before you expect the content to	
end.	
	Cance! Apply

Catalog Resour	es Learner Conten	t Setup		
Loorning Object	Content >			
cearning object	825e MOST Word	2010 Level 2 (Core):	: Learning Object	
Player Prerequisites	Use this page to imp	ort metadata or cont	tent files. Click Import to load object metadata into this learning object.	Import Update Create Offerin
CMI Objectives				
	General			
		Identifie	- 2527300	
		Joenune	: 3337298 9. 9259 MOST Word 2010 Level 2 (Core)	
		Published Statu	s Published	
		Tracking Type	e SCORM 1.2	
		Duration	n 3.5 hours	
		Language	e English	
		Description	Level 2 course in Word 2010; to follow on from Level 1 Word 2010 course	
		Objective	S	
		Audience	e	
	Hardware S	oftware Requirement	S	
		Mastery Score	e -	
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			Open in New Window	
	Contont			
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	Type URL Acc	255		
	Starting U	RL https://www. CentreID=202	Itskills.nhs.uk/ tracking/ learn.aspx? &CustomisationTD=5017	
		Centrem- 203	ACCUSCOMDUCIOND JULY	

To create a New Course and Offering and Class for your e-learning; you must select radio button
 Create a new course, complete details and select radio button for Online Learning and click Apply

Content > 825e MOST Word 2010 Level 2	2 (Core): Learning Object >				
825e MOST Word 2010 Level 2 (Core): An Jse this page to create an online offering in creates a class.	1d Offering the catalog and associate a learning object	t with it. This action publishes the l	earning object and, for onl	ine asynchronous offerings only,	Cance! Apply
Create Options					
TIP Create a new course for this offering Associate with existing course	g or associate this offering with an existing © Create a new course	course.			
Course					
Learning Object 825e MOST Word * Course 825e MOST Word * Category Informatics	2010 Level 2 (Core) 2010 Level 2 (Core)	٩			
Administration					
* Sponsor 825 Learning and Develops	ment Team				
Offering					
* Offering 825e MOST Word 2010 L * Language English	evel 2 (Core)				
Delivery Mode					
Select Delivery Mode	Start Date	End Date	Online	Synchronous 🔺	
	01-Jan-1951		Yes	No	
Online e-Learning					
Online e-Learning					



<ul> <li>Go to Catalogue and search for your new Course by n</li> </ul>	ame and click Details
Object Type Course	
Name 825e MOST	
Start Date	
End Date	
Course Code	
Go Clear	
To view an object and its children, click View in Hiera	archy.
Name	Details
825e MOST Word 2010 Level 2 (Core)	
825e MOST Word 2010 Level 3 (Advanced)	
825e MOST Excel 2010 Level 3 (Advanced)	
825e MOST PowerPoint 2010 Level 2 (Core)	
825e MOST Outlook 2010 Level 2 (Core)	
825e MOST Excel 2010 Level 2 (Core)	
825e MOST Word 2010 Level 2 (Core) test	
825e MOST Word 2010 Level 2 (Core) tester	

#### You must enable Learners to Self-Enrol; Click on *Learner Access* on the left menu and *Add Access by* Assignment, click Go

Catalog	Resources	Learner C	Content	Setup								
Course Learner C Categorie: Other Info	ompetencies s ormation Access	Catalog > 825e MOST Use this page inherited from Local Acce	Catalog S Word 2010 a to view ar m another (	earch > 0 Level 2 (O nd define lea (inherited ac	Core): Learner Access erner access to this cata cess). You cannot modi	log object. Thi y access inher	s page displays bo ited from another	th access d object.	efined for this partic	ular object (loca	l access) and access	s that this object has
Prerequisi	ites	Add Access	by Assign	nment 🔹	Go Export Lear	ner Access						
Evaluation	1	Select Enro No re	liment Typesults found	be Lea I.	rner Organization	Job Positi	on Customer	Update	Learner Restrict	ion Area	Learner Group	Attachments
		Inherited	Access									
		Inherited Fi No results fo	rom O	bject Type	Enrollment Type	Learner	Organization	Job Posi	tion Customer	Learner Rest	triction Area	Learner Group

<ul> <li>Tick Self Enrolment and click Apply</li> </ul>	
Catalog Resources Learner Content Setup	
Catalog > Catalog Search > 825e MOST Word 2010 Level 2 (Core): Learner Access >	
825e MOST Word 2010 Level 2 (Core): Add Learner Access	
Specify any combination of organization, job, and position to define a group of learners who have access to this catalog object. Each field you enter further restricts access.	Cance! Apply
Assignment	
Organization	
A dot	
Position	
Enrollment Type	
☑ Self Enrollment	
Additional Information	
Context Value	
	Cance! Apply

# • **Self-Enrolment** has been successfully applied and learners can now search and enrol onto the Course

country   nestances	Centres Content Octup
Course Learner Competencies Categories Other Information	Catalog > 825e MOST Word 2010 Level 2 (Core): Learner Access Use this page to view and define learner access to this catalog object. This page displays both access defined for this particular object (local access) and access that this object has inherited from another (inherited access). You cannot modify access inherited from another object.
	Local Access
Learner Access	
Prerequisites	Select Access: Remove   Add Access by Assignment - Go Export Learner Access
Evaluation	Select All Select None
	Select Enrollment Type Learner Organization Job Position Customer Update Learner Restriction Area Learner Group Attachment
	Self Enrollment
	Inherited Access

# Level 2 Excel 2007 assessments available

The diagnostic and post learning assessments for level 2 Excel 2007 are now available on the tracking system.

As with all new assessments we strongly advise you create new courses instead of amending your existing courses to include to these new assessments.

### New menus webinars

You may have noticed that there are differences between the elearning menu styles for entry/level 1 and level 2/3 materials.

To explain the differences we are holding some new menus webinars. The January one will be held on Wednesday 8 January, 14:00 – 14:30 . If you'd like to find out more about the new menus then please book a place by emailing <u>it.skills@hscic.gov.uk</u>.

# **December IT Skills Pathway Tracking System Webinar**

The December IT Skills Pathway Tracking System webinar will be held on Tuesday 17 December, 10:00 – 12:00. If you would like to attend please contact us by email (<u>it.skills@hscic.gov.uk</u>) and we'll book you in. We will send the dial in details out to those booked on about a week before each session.

If you would like to attend a webinar but are unavailable on this date please let us know and we'll look into adding another date into the diary.

Please also contact us by email (<u>it.skills@hscic.gov.uk</u>) if you are interested in these sessions but are not yet set up as a centre.

### **Top Pathway centres:**

- 1 Teesside University
- 2 University of Manchester
- 3 Sheffield Teaching Hospitals NHS FT
- 4 NHS England
- 5 Lewisham and Greenwich NHS Trust
- 6 Wirral Community NHS Trust
- 7 5 Boroughs Partnership NHS Trust
- 8 Imperial College Healthcare NHS Trust
- 9 University of Portsmouth
- 10 The Rotherham NHS FT

# Pathway elearning:

No. of learners in October	2580
2013	
Total pathway learners (since	94593
release 4)	

# IT SKILLS PATHWAY

#### **Contact us:**

Email: <u>it.skills@hscic.gov.uk</u> Web: <u>www.itskills.nhs.uk</u>