Issue 25 — November 2013

IT Skills Development E-bulletin

You said we did...

We often ask for your feedback about the materials and resources we offer so that we can improve them for you, our users. As a result of this we have a couple of updates to share with you:

'Learner registration type' icon on delegates tab

There has been no way in the past to identify how a learner has been registered to access the IT Skills Pathway elearning.

With this in mind, new icons have been added to the delegates tab, next to the learner's name, highlighting how they have been registered.

They are:

		-		ATHWAY					
		Systen		tion Centre					
						_			
Dashbo	bard Dele	egates Co	urse Setup	Resources Rep	orts Supp	ort			
، 🐣	elegates								
Delegat	tes List G	ourse Delega	tes Mana	ge Delegates Appro	ve Registratio	Ins			
Delega	ites 🔲	Filter Results							
	Name	Delegate ID	Delegate Alias	Job Group *	Registered	Active	Self reg	Approved	What is your main pl of work?
2 s	mith, Layla	L\$341		Estates / facilities / ancilliary	09/01/2013	\checkmark		\checkmark	Wansbeck Site
2 T	aylor, James	Л340		Estates / facilities / ancilliary	20/05/2013	\checkmark		\checkmark	Newburn Site
	/ilson, tatthew	MW118		Estates / facilities / ancilliary	13/03/2012	\checkmark		\checkmark	Northgate Site
	ardvark, aron	AA371		Health Informatics	25/06/2013	\checkmark	<	\checkmark	Newburn Site
• A	nderson, revor	TA37		Health Informatics	04/07/2012	\checkmark		\checkmark	Blucher Site
_	raggs, Jenny	JC594		Health Informatics	09/04/2013	\checkmark		\checkmark	Blucher Site
2 .	alvin, joyce	J\$810		Health Informatics	18/07/2013	\checkmark	✓	✓	Blucher Site
📃 si	imm, Colin	C\$565		Health Informatics	04/07/2013	\checkmark	\checkmark	\checkmark	Blucher Site
2 s	mith, Colin	C\$209		Health Informatics	12/07/2012	~		~	Newburn Site
		th, Lay		.\$341		_		Es an Es	
	lew D	elegat	e Deta	ils (Registe	red by	Cer	ntre	an	
0	Simm, Colin C\$565 Healt								
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		elegat		ills (Self Reg	gistered	l (E)	der	nal)	
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New filters on course setup tab

When on the Course Setup tab you used to only be able to filter on Status and Level.

A suggestion for additional filters has been implemented so you can now sort by application and version, eg Word 2010, which will allow you to better manage your course list.

IT SKILLS PATHWAY

Tracking System Health and Social Care Information Centre Dashboard Delegates Course Setup Resources Rep Create New Course 🤗 oplication: Entry Level - Win 7, Office 2010 💌 💿 Course List RLTERS Status: Active 💌 Level: All Office Version: All
 Application All • Clear Launch Copy URL Em el - Win 7. Office 2010 - Full Cours 1 1 🗸

Morecambe Bay closed over Christmas

The Morecambe Bay helpdesk will be closed over the Christmas holiday period.

This applies to the Tracking System Support Tickets and to the <u>eLearning@mbhci.nhs.uk</u> email and will be between Monday 23 December and Monday 6 January inclusive.

In addition, the IT Skills mailbox will be run on skeleton staff during this period.



NLMS (aka ESR, OLM) - How to add Pathway courses as local content

As you may be aware some of the IT Skills Pathway elearning is available through the national catalogue of the National Learning Management System (NLMS).

At the moment, only the full course versions of the Entry Level and Level 1 materials are available as opposed to customised or shortened "bite size" courses.

It has been brought to our attention that some centres using the NLMS are not aware that customised courses can be added, as local content, to the NLMS for learners to access in the same way as they do with any other NLMS learning.

Here is a step by step guide kindly created by Sarah Edwards from Shropshire Community Health.

		he tra	ckir	ng sys	stem	and c	:0	py the URL	for tl	he	customise	ed co	ourse
Course L	.ist												
FILTERS	Status:	Active	•	Level:	Level	2 .	•	Office Version:	2010	•	Application	All	
Edit Nar	ne≈										Launch C	opy UR	L Email A
📌 Leve	el 2 - Mi	crosoft E	xcel 3	2010 - l	evel 2	MOST -	Mi	icrosoft Excel 20	10 - Co	re	•		

 Login to ESR and select Learning Administration URP 				
Oracle Applications Home Page				
✓ TIP Number of open notifications: 1. Please use the Workflow Worklist to	o view and r	espond to	your notifications	
Navigator				
825 Business Intelligence Administration	Insert Space	Y	Picture Screen Clipping Administration	Lin
B25 Career Management B25 Disco Ad Hoc	Insert	Catal	mages	Lini
825 e-Learning User 825 Employee Self Service 825 Learning Administration		Reso	urce Bookings	
825 Learning Instructor 825 Learning User		=	urces ments & Subscrip	tions
825 Local HRMS User Administration		Conte		

Go to Content tab and find and select folder for Online Learning; dropdown to Create Learning Object and press Go

Catalog Resources Learner Content Setup					
Search Learning Object - Go Advanced Search					
Content To create a new object, select a parent object, then select an object type from the Create poplist, and click Go.	Click Publish	to make a learning	object or test ava	ilable to the Catalog.	
Show Key Notation Select Object: Publish Unpublish Delete Copy Create Learning Object Go					
♦ Online Training >					
Select Focus Name	Details	Published	Offerings	Question Banks	Re
B25 Online Learning				0 Question Banks	

 Complete relevant details for Learning Object and click A 	pply and Add Details
· · · · · · · · · · · · · · · · · · ·	
Catalog Resources Learner Content Setup	
Content >	
Create Learning Object	
create counting object	Cancel Apply and Add Details Apply
	Сансеј Арруана Ава Ресанз Арруу
Record	
General	
* Identifier 3537298	
* Name 825e MOST Word 2010 Level 2 (Core)	
* Published Status Published •	
* Tracking Type SCORM 1.2 -	
Version	
C Open in New Window	
Content	
Content	
Type URL Access	
Starting URL https://www.itskills.nhs.uk/tracking/learn.aspx?CentreID	
Player Timeout 500	
This value (in minutes) prevents the learner's browser from timing out before you expect the content to end.	
	Cancel Apply

Catalog	Resources	Learner	Content	Setup		
Learning	Object	Content >				
					Core): Learning Object	
	requisites	Use this pa	ige to impor	t metadata	r content files. Click Import to load object metadata into this learning object.	Import Update Create Offeri
CMI Objec	ctives					
		General				
				,	entifier 3537298	
					Name 825e MOST Word 2010 Level 2 (Core)	
				Publishe	Status Published	
				Track	g Type SCORM 1.2	
					aration 3.5 hours	
					iguage English	
					ription Level 2 course in Word 2010; to follow on from Level 1 Word 2010 course	
					ectives	
		1100	dware Soft		dience	
		Har	roware Soft	Maste		
					e Type	
					Author	
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		Content				
			URL Acces		www.itskills.nhs.uk/tracking/learn.aspx?	
			, and the second second		=203&CustomisationID=5017	
		Pla	yer Timeou	500		

To create a New Course and Offering and Class for your e-learning; you must select radio button
 Create a new course, complete details and select radio button for Online Learning and click Apply

Content > 825e MOST Word 2010 Level					
825e MOST Word 2010 Level 2 (Core): A Jse this page to create an online offering in reates a class.		ct with it. This action publishes the I	earning object and, for onl	ine asynchronous offerings only,	Cance! Apply
Create Options					
	g or associate this offering with an existin	g course.			
Course					
Learning Object 825e MOST Word * Course 825e MOST Word * Category Informatics	. ,	٩			
Administration					
* Sponsor 825 Learning and Develop	ment Team				
Offering					
* Offering 825e MOST Word 2010 * Language English	Level 2 (Core)				
Delivery Mode					
Select Delivery Mode	Start Date	End Date	Online	Synchronous 🔺	
Online e-Learning	01-Jan-1951		Yes	No	



 Go to Catalogue and search for your new Course by n 	ame and click Details
Object Type Course 👻	
Name 825e MOST	
Start Date	
End Date	
Course Code	
GoClear	
To view an object and its children, click View in Hier	archy.
Name	Details
825e MOST Word 2010 Level 2 (Core)	
825e MOST Word 2010 Level 3 (Advanced)	
825e MOST Excel 2010 Level 3 (Advanced)	
825e MOST PowerPoint 2010 Level 2 (Core)	
825e MOST Outlook 2010 Level 2 (Core)	
825e MOST Excel 2010 Level 2 (Core)	
825e MOST Word 2010 Level 2 (Core) test	
825e MOST Word 2010 Level 2 (Core) tester	

You must enable Learners to Self-Enrol; Click on Learner Access on the left menu and Add Access by Assignment, click Go

talog Resources	Learner Conten	t Setup									
ourse	Catalog > Catalo	g Search >									
	825e MOST Word	2010 Level 2 (Co	re): Learner Access								
arner Competencies	Use this page to view and define learner access to this catalog object. This page displays both access defined for this particular object (local access) and access that this object has										
itegories	inherited from anoth	inherited from another (inherited access). You cannot modify access inherited from another object.									
her Information	Local Access										
earner Access	Local Access										
erequisites	Add Access by As	signment 👻	Go Export Lear	ner Access							
aluation	Select Enrollment	Type Learn	er Organization	Job Positi	ion Customer	Upd	late Lea	rner Restrict	tion Area	Learner Group	Attachments
	No results fo	und.									
	Inherited Access	;									
	Inherited From	Object Type	Enrollment Type	Learner	Organization	Jop 1	Position	Customer	Learner Res	triction Area	Learner Group
	No results found.										

 Tick Self Enrolment and click Apply 	
Catalog Resources Learner Content Setup	
Catalog > Catalog Search > 825e MOST Word 2010 Level 2 (Core): Learner Access >	
825e MOST Word 2010 Level 2 (Core): Add Learner Access	
Specify any combination of organization, job, and position to define a group of learners who have access to this catalog object. Each field you enter further restricts access.	Cance! Apply
Assignment	
Organization Q	
A dot	
Position	
Enrollment Type	
☑ Self Enrollment	
Additional Information	
Context Value	
	Cance! Apply

• **Self-Enrolment** has been successfully applied and learners can now search and enrol onto the Course

Catalog Resources	
Course Learner Competencies Categories Other Information	Catalog > 825e MOST Word 2010 Level 2 (Core): Learner Access Use this page to view and define learner access to this catalog object. This page displays both access defined for this particular object (local access) and access that this object has inherited from another (inherited access). You cannot modify access inherited from another object.
	Local Access
Learner Access	
Prerequisites	Select Access: Remove Add Access by Assignment - Go Export Learner Access
Evaluation	Select All Select None
	Select Enrollment Type Learner Organization Job Position Customer Update Learner Restriction Area Learner Group Attachment
	Self Enrollment
	Inherited Access

Level 2 Excel 2007 assessments available

The diagnostic and post learning assessments for level 2 Excel 2007 are now available on the tracking system.

As with all new assessments we strongly advise you create new courses instead of amending your existing courses to include to these new assessments.

New menus webinars

You may have noticed that there are differences between the elearning menu styles for entry/level 1 and level 2/3 materials.

To explain the differences we are holding some new menus webinars. The January one will be held on Wednesday 8 January, 14:00 – 14:30 . If you'd like to find out more about the new menus then please book a place by emailing <u>it.skills@hscic.gov.uk</u>.

December IT Skills Pathway Tracking System Webinar

The December IT Skills Pathway Tracking System webinar will be held on Tuesday 17 December, 10:00 – 12:00. If you would like to attend please contact us by email (<u>it.skills@hscic.gov.uk</u>) and we'll book you in. We will send the dial in details out to those booked on about a week before each session.

If you would like to attend a webinar but are unavailable on this date please let us know and we'll look into adding another date into the diary.

Please also contact us by email (<u>it.skills@hscic.gov.uk</u>) if you are interested in these sessions but are not yet set up as a centre.

Top Pathway centres:

- 1 Teesside University
- 2 University of Manchester
- 3 Sheffield Teaching Hospitals NHS FT
- 4 NHS England
- 5 Lewisham and Greenwich NHS Trust
- 6 Wirral Community NHS Trust
- 7 5 Boroughs Partnership NHS Trust
- 8 Imperial College Healthcare NHS Trust
- 9 University of Portsmouth
- 10 The Rotherham NHS FT

Pathway elearning:

No. of learners in October	2580
2013	
Total pathway learners (since	94593
release 4)	

IT SKILLS PATHWAY

Contact us:

Email: <u>it.skills@hscic.gov.uk</u> Web: <u>www.itskills.nhs.uk</u>