

IT Skills Development E-bulletin

You're a Winner!

Congratulations, your centre survived the 14th May and look what you've achieved:-



Access to the new look Tracking System



Mandatory passwords  for everyone



New Learning menu for your learners



Compliance with GDPR 



New Terms and Conditions of Use, Privacy Notice and Accessibility Help

Since the launch we've received positive feedback from centres and some useful suggestions to help us with future developments — Thank you!

As with anything new there have been a few hurdles to overcome along the way, however, overall the transition has gone well. We've worked through the early teething problems that a small number of centres were experiencing and applied fixes. We'd like to thank centres for their patience and understanding as we've worked with them to resolve these issues.



Here is a reminder that comprehensive **Help** is available throughout the system:-

- ? **Click and Help button**
- ? **Searchable FAQ's**
- ? **Quick Guides and Resources**
- ? **Raise a Ticket on the Tracking System**

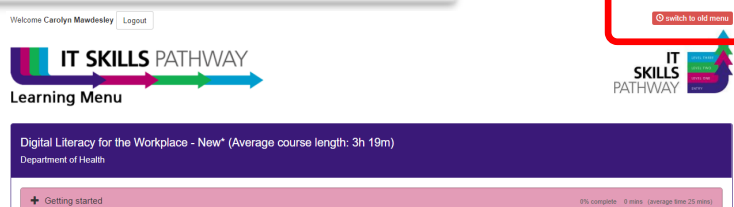


Please also note, for a limited time only, centres and learners have the option to switch to the legacy system if any aspect of the new system is not responding as expected.



**Tracking System:
Switch to Legacy**

**Learning Menu/Learning
Portal:
Switch to old menu**



Should your centre be experiencing issues with any aspect of the new Tracking System or Learning Menu **please raise a ticket on the Tracking System**, if you haven't already done so.

Please only email us if you are unable to access the system.
No access email and tickets are prioritised.

Training Webinars

New Tracking System To arrange a 30 minute webinar overview of the highlights and features please raise a ticket on the Tracking System.

Content Management System (CMS) The CMS System enables centres to create bespoke courses using all of the content available from the IT Skills Pathway. Click [here](#) to view training dates and register for your preferred date.

IT Skills Pathway Tracking System Monthly team training webinars are now available to book. To see dates and book a place with Eventbrite click [here](#).



Hosting Content (charges apply) - Want to learn more about hosting your own in-house content on the Tracking System? Raise a ticket on the Tracking System and let us know your availability for a 30 minute webinar.

Learning Portal If your centre would like to arrange a training webinar to learn how to set up, configure and launch the Learning Portal please raise a ticket on the Tracking System.

Top Pathway centres:

1	Teesside University	6	Welsh Ambulance Services NHS Trust
2	NHS Pathways	7	University Hospital Southampton NHS Foundation Trust
3	Coventry & Warwickshire Partnership NHS Trust	8	Royal Surrey County Hospital NHS Trust
4	Sheffield Teaching Hospital NHS Foundation Trust	9	Worcestershire Acute Hospitals NHS Trust
5	Northumbria Digital Solutions	10	Royal Cornwall Hospital NHS Trust

Pathway learning:

No. of learners last month	2574
Total pathway learners	267339



Contact us:

ITSP Centre: **Raise a Ticket**
Email: itskills@nhs.net
Web: www.itskills.nhs.uk