# **IT Skills Development E-bulletin**

### **IT Skills Pathway New Resources**

#### New Frequently Asked Questions (FAQs) — Live

The IT Skills Pathway **FAQs** have undergone a significant review and include updated information that reflect changes to the system over the last 12 months. The new and updated **FAQs** are available now from the **Support/FAQs** tabs on the IT Skills Pathway Tracking System.

#### New Course Content— Available Now

The **new course content** and overviews are now available here <a href="https://www.itskills.nhs.uk/coursecontent">https://www.itskills.nhs.uk/coursecontent</a> for:-

- Digital Skills
- Office Essentials for the Workplace
- Outlook for the Workplace
- · Word for the Workplace
- Coming soon Excel and PowerPoint for the Workplace

#### Resources—Your Help is Needed....

If you have any useful resources that support the IT Skills Pathway and you are happy to share, please let us know. Should your resources be published we will, of course, reference your centre as the source. Similarly we are happy to take on board and develop any suggestions you may have for resources that will help support your centre. Please do get in touch: <a href="IT.Skills@nhs.net">IT.Skills@nhs.net</a>

# The New Learning Portal—Launch Date 1st May 2017

**The IT Skills Pathway Learning Portal** is a one stop shop for your learners to access current learning, see their achievements , enrol on new courses and search the Knowledge Bank.

The new **Learning Portal** has undergone a pilot with 7 centres taking part in testing and providing us with valuable feedback. We'd like to say a big thank you to the pilot centres for providing us with comprehensive feedback to help us develop the portal further before the launch date and into the future.

The benefits of using the Learning Portal as identified by the pilot sites are as follows:-

- \*One stop shop for all current, past and future courses
- \*Easy to use and navigate
- \*Instant access to the Knowledge Bank
- \*Ability to enrol directly onto new courses
- \*Learner can see all their achievements
- \*Everything in one place for the learner



\*No need to send multiple course links to learners

\*Accessed from one centre link

\*Learners can self-register

\*"Admin light" from a centre's perspective

We are planning to make the Learning Portal available to all centres from 1st May.

Centres attending the Spring User Groups will be provided with early access.



#### **CMS Training Dates**

#### **Content Management System (CMS) - Training Webinars**

The CMS System enables centres to create bespoke courses using all of the content available from the IT Skills Pathway and then publish this to learners. Dates for April are now available and it's easy to book a place for your organisation with Eventbrite, just click <a href="here">here</a> to view the training dates and register for your preferred date.

# **Tracking System Training Dates**IT Skills Pathway Tracking System - Training Webinars

Monthly team training webinars are available to book in April. To see dates and book a place with Eventbrite click <u>here</u>.

Why not book a centre refresher to coincide with your next team meeting so you and your teams can see what's new on the IT Skills Pathway?

#### **Reminders Checklist**

Reminders effective						
$\checkmark$	Centre Managers	•	<b>/</b>	All Tracking System Administrators		
	Book a place at the Spring User Group			Book a place at the Spring User Group		
	Thank you - Cookieless Access Disabled			Thank you - Cookieless Access Disabled		
	Book IT Skills Pathway refresher training			Book IT Skills Pathway refresher training		
	New Resources—available now			New Resources—available now		
	Book CMS Training		۰			

# Thank you!

# **Cookieless Access Disabled**

At the end of February 2017 cookieless access to the IT Skills Pathway was disabled. We are happy to inform centres that there have been no reported adverse effects or disruption to learners from this action. A huge thank you to all centres for becoming compliant before the cut-off date—you have earned your cookies today!

If you are still unsure about what you need to do, please read the information available in previous bulletins.



### **User Groups**

#### Spring User Groups—Final Chance to Book—Leeds, Redditch and the National Webinar

Attendees at the Spring User Groups will get information and updates on all the latest IT Skills Pathway developments and this is also a good opportunity to meet and network with other centres and hear about what is happening in your local region.

Every centre that attends a Spring User Group will be given the opportunity get exclusive access for their learners to the new <u>Learning Portal</u>.

Location	Day	Date	Time
Northern Ireland	Tuesday	23/05/2017	10:00 to 13:00
<u>Leeds</u>	Monday	03/04/2017	10:30 to 13:30
<u>Redditch</u>	Wednesday	05/04/2017	10:30 to 13:30
National Webinar	Friday	07/04/2017	10:00 to 13:00

#### Follow the location link to Eventbrite for venue details and to book a place.

NB. If you are unable to attend one of the face to face meetings please book a place on the National Webinar where we provide most of the information available to attendees at the User Group Meetings.

## **Top Pathway centres:**

- 1 Teesside University
- 2 Northumbria Healthcare NHS Trust
- 3 University of Portsmouth
- 4 University of Manchester
- 5 Sheffield Teaching Hospital NHS Foundation Trust

- 6 The Health Informatics Service (hosted by Calderdale & Huddersfield NHS Foundation Trust)
- 7 Barking, Havering and Redbridge University Hospitals NHS Trust
- B Devon Partnership NHS Trust
- 9 North East Ambulance Service NHS Foundation Trust
- 10 Tees, Esk and Wear Valleys NHS Foundation Trust

# Pathway learning:

No. of learners in 1990 February 2017

Total pathway learners 221564

learners
(since release 4)



#### Contact us:

Email: <a href="mailto:it.skills@nhs.net">it.skills@nhs.net</a>
Web: <a href="mailto:www.itskills.nhs.uk">www.itskills.nhs.uk</a>