

# IT Skills Development E-bulletin

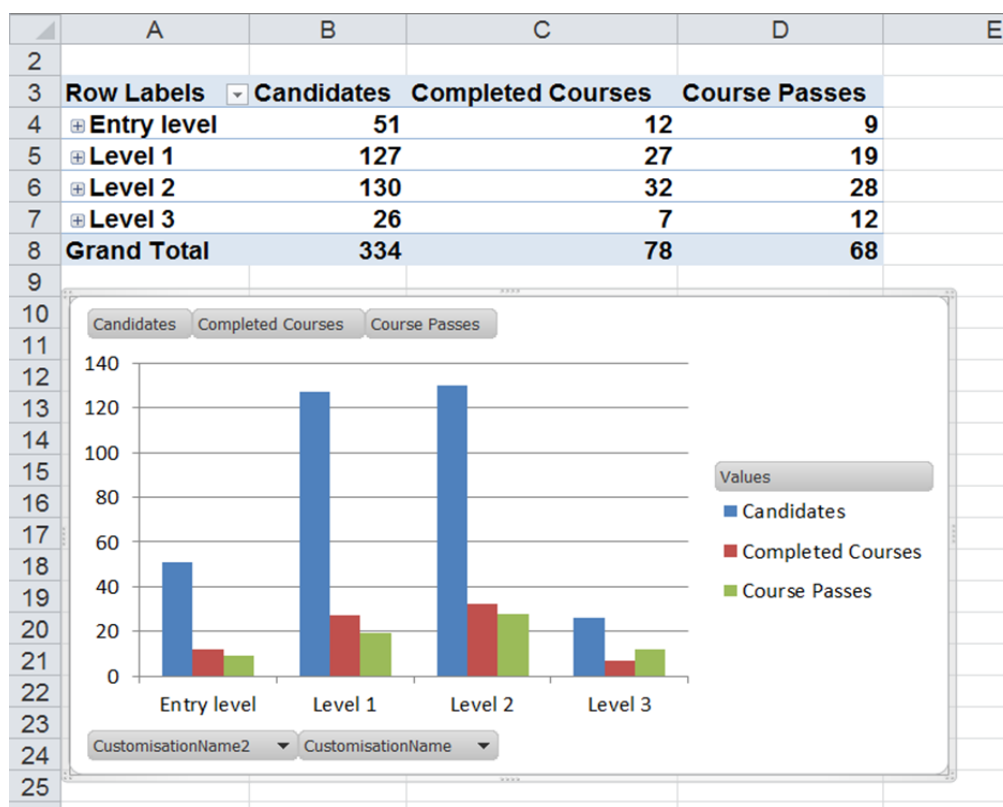
## How to Produce Additional Reports on ITSP

A new guide has been produced to help centres get more from the.csv report downloads.

The guide gives full instructions on how to convert the data into PivotTables and PivotCharts that may be useful for your organisation.

Below is a sample of what can be achieved:

A PivotTable and PivotChart showing comparison between courses commenced and courses completed (Grouped by Course Level) with Course Passes also added



The guide is available on the Tracking System Resources tab under Trainer Resources. Download it today and then turn your .csv data into beautiful reports! If you have any queries or questions on this or any other articles please do not hesitate to contact us via [it.skills@hscic.gov.uk](mailto:it.skills@hscic.gov.uk)



## Possible issue with Firefox Browser and IT Skills Pathway Progress

We have had some reports that learner progress is not being saved when people are using the Firefox browser.

Our support team are currently looking into this issue but we would advise using an alternative browser whilst using the IT Skills Pathway if at all possible. We will of course let you know as soon as this issue has been resolved.

If you are experiencing this issue or any others then please contact our support team by sending a ticket via the Support link on the Tracking System.



## Suggestions from the User Groups



Thank you to all those that attended the IT Skills Pathway user groups and also a big thank you to those of you that provided excellent suggestions for improvements to the Tracking System.

Progress on these suggestions will take a little longer than normal as our developers are currently working on the new HTML5 version of the e-learning. As soon as we have some progress on the suggestions we will let you know via future bulletins.

Please feel free to contact us if you have any ideas or suggestions on how to improve the IT Skills Pathway.

## Social Care Pilot - Initial Report

The initial stage of the IT Skills Pathway Social Care pilot has now been completed and a link to the full report can be found under trainer resources in the IT Skills Tracking System.

If your organisation works with social care organisations then let them know they can now gain access to the IT Skills Pathway and to contact us via [it.skills@hscic.gov.uk](mailto:it.skills@hscic.gov.uk).



**Contact us:**

Email: [it.skills@hscic.gov.uk](mailto:it.skills@hscic.gov.uk)

Web: [www.itskills.nhs.uk](http://www.itskills.nhs.uk)

## IT Skills User Groups - Autumn 2015 - Dates Announced

Dates below are for the Autumn IT Skills User Groups. If you wish to attend then please reserve your place now, by e-mailing [it.skills@hscic.gov.uk](mailto:it.skills@hscic.gov.uk). There will be the usual updates about the IT Skills Pathway as well as the chance to share your experiences. The Manchester date and venue is still to be confirmed.

Location	Date	Time
Newcastle	Tuesday 3rd November	10:30—14:00
Manchester (TBC)	Thursday 5th November (TBC)	10:30—14:00 (TBC)
Redditch	Tuesday 10th November	10:30—14:00
London	Tuesday 17th November	10:30—14:00
Huntingdon	Thursday 19th November	10:30—14:00
Leeds	Friday 20th November	10:30—14:00
National Webinar	Thursday 26th November	10:30—14:00

## IT Skills Pathway Tracking System Webinar

We run monthly two hour training webinars for new centres or centres wanting a refresh about using the Pathway and materials. The IT Skills Pathway Tracking System webinars go through the tracking system and materials in lots of detail and give attendees an opportunity to ask lots of questions.

The July session will be held on Tuesday 21st July, 10 - 12. If you would like to attend please contact us by email ([it.skills@hscic.gov.uk](mailto:it.skills@hscic.gov.uk)) and we'll book you in. The dial in details will be sent out to those who have booked approximately a week before each session.

If you would like to attend a webinar but are unavailable on the above date the next two will be held on Wednesday 26th August 10-12 and Thursday 24th September 10-12. Please also contact us by email ([it.skills@hscic.gov.uk](mailto:it.skills@hscic.gov.uk)) if you are interested in these sessions but are not as yet set up as a centre.

### Top Pathway centres:

- |   |  |
|---|--|
| 1 Teesside University                               | 6 North East Ambulance Service NHS Foundation Trust    |
| 2 Sheffield Teaching Hospitals NHS Foundation Trust | 7 NHS England  |
| 3 North Tees and Hartlepool NHS Foundation Trust    | 8 Staffordshire & Stoke on Trent Partnership NHS Trust |
| 4 Imperial College NHS Healthcare Trust             | 9 Northumbria Healthcare NHS Trust                     |
| 5 Gloucestershire Hospitals NHS Foundation Trust    | 10 Devon Partnership NHS Trust                         |

### Pathway learning:

No. of learners in May 2015 2370

Total pathway learners (since release 4) 153106



### Contact us:

Email: [it.skills@hscic.gov.uk](mailto:it.skills@hscic.gov.uk)  
Web: [www.itskills.nhs.uk](http://www.itskills.nhs.uk)