

IT Skills Development E-bulletin



Content Creator— update

Content Creator is an authoring tool for developing your own local content and a 30 day free trial is available to centres. Please raise a ticket on the Tracking System if you are interested in this trial.

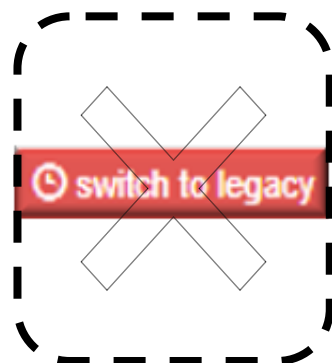
For centres currently using the Content Creator tool please note Content Creator Version 1.1.42 was released on 09/07/2018. You can now update from the Content Management System (CMS) to version 1.1.42.

The following features and fixes are included in this update:

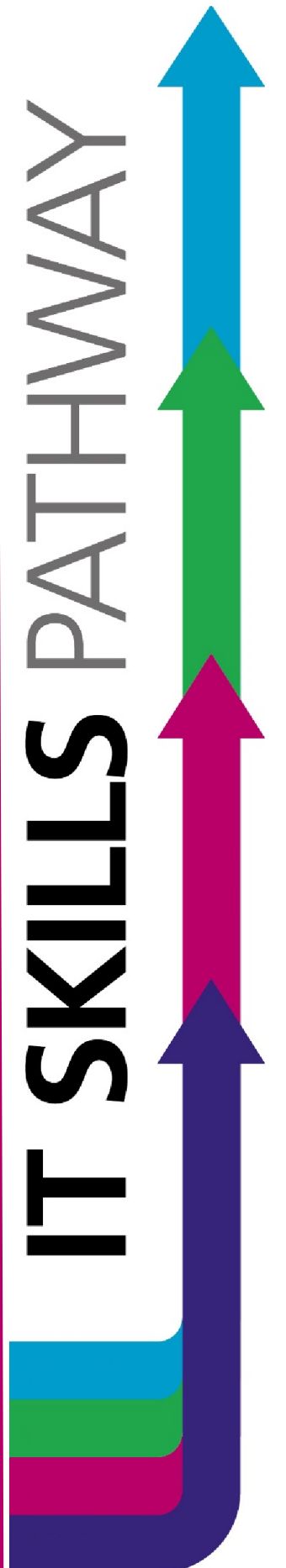
- Improves recent file / folder handling in backstage view / Open and Save As tabs with file / folder pinning.
- Fixes bug with Object Properties / image gallery drop downs that prevented multiple changes to object images without reloading the page.
- Fixes bug with dotted object border in design area that caused image sizing issue in design view.
- Fixes bug that prevented page from being selected (for copy / cut / delete) if the page contained objects.
- Fixes bug that prevented non-standard size projects (1024x768) from being published correctly.
- Improves View / Zoom options by adding a scrollbar to the design area when zoomed to more than 100%

New Tracking System

We're turning **off** the "switch to legacy" system button from the *new* Tracking System on **31st July**.



If your centre or learners are experiencing issues and still need to use this button, please raise a ticket on the Tracking System and tell us about the problem.



Knowledge Bank— Enhancements

We've been making some pretty slick changes to the Knowledge Bank and they've been published to all centres. Read on to find out more...



All content available to a centre is now searchable on your centres Knowledge Bank.



Locally developed content that is hosted on the IT Skills Pathway is also searchable at your centre.

NB. For centres hosting local content the Knowledge Bank searches Objectives and Keywords, these can be added to your content from the Content Management System (CMS). Please raise a ticket if you would like some support with this.



Thumbnails for master content will be updated over time.

NB. Centres who use Content Creator to develop local content will generate thumbnails when it is present in their project (to be released in Content Creator v1.1.42).



We've reintroduced the YouTube search facility so, if your organisation allows YouTube, learners can browse further learning options.



We've removed the course level filters.

"How to....."

This month we're sharing with centres the most common question raised via our Service Desk tickets and the response.....

Q. I'm a Tracking System administrator, can I reset a delegate password?

A. **Yes**, centres can now reset a delegate password. To help with this see the Tracking System resource **ITSP003 Tracking System - Administrators Unlock a Delegate Account** in the **Resources** tab, Category: **Trainer Resources**.

Delegates can also request an automated **password Reset** email from the login screen. To help with this see the resources available from the Tracking System **Resources** tab, Category: **Trainer Resources**.

ITSP002 Learning Portal - Set a Secure Delegate Password

or

ITSP004 Learning Menu - Set a Secure Delegate Password



David Update



We're really happy to announce that David is peddling his way slowly back to work over the next few months and will be back up to full speed soon....



Welcome Back David!

Training Webinars

New Tracking System To arrange a 30 minute webinar overview of the highlights and features please raise a ticket on the Tracking System.

Content Management System (CMS) The CMS System enables centres to create bespoke courses using all of the content available from the IT Skills Pathway. Click [here](#) to view training dates and register for your preferred date.

IT Skills Pathway Tracking System Monthly team training webinars are now available to book. To see dates and book a place with Eventbrite click [here](#).



Hosting Content (charges apply) - Want to learn more about hosting your own in-house content on the Tracking System? Raise a ticket on the Tracking System and let us know your availability for a 30 minute webinar.

Leaming Portal If your centre would like to arrange a training webinar to learn how to set up, configure and launch the Learning Portal please raise a ticket on the Tracking System.

Top Pathway centres:

1	Teesside University	6	Worcestershire Acute Hospitals NHS Trust
2	Welsh Ambulance Services NHS Trust	7	Skills Development Network—East Midlands
3	Northumbria Digital Solutions	8	Coventry & Warwickshire Partnership NHS Trust
4	NHS England	9	NHS Pathways
5	University of Manchester	10	North West Skills Development Network

Pathway learning:

No. of learners last month	1279
Total pathway learners	263214



Contact us:

ITSP Centre: [Raise a Ticket](#)
Email: it.skills@nhs.net
Web: www.itskills.nhs.uk