IT Skills Development E-bulletin

NHS

IT SKILLS PATHWAY

Knowledge Bank - OneNote learning now available

Last month's successful release of the Knowledge Bank has enabled organisations to give their staff instant access to the portfolio of IT Skills Pathway learning.

OneNote learning has now been added to this searchable resource which already includes Word, Excel, PowerPoint and Outlook.

If you require more information on the Knowledge Bank or would like a demonstration then please contact us at it.skills@hscic.gov.uk

Knowledge Bank feedback - How is it for you?

Knowledge Bank has been available for just over a month and we are looking for your feedback, good or bad, on how it is working for you and your organisation.

Is it making a difference on the number of calls your helpdesk are receiving? Are your learners using the learning more by using this searchable resource? All feedback is truly welcomed so please share your experiences by emailing us at it.skills@hscic.gov.uk

Support over the Christmas Period

Date	IT Skills Pathway Technical Support Morecambe Bay	IT Skills Support it.skills@hscic.gov.uk
Mon 22nd Dec	Closed	Open
Tue 23rd Dec	Closed	Open
Christmas Eve	Closed	Open
Christmas Day	Closed	Closed
Boxing Day	Closed	Closed
Mon 29th Dec	Open	Open
Tue 30th Dec	Open	Open
New Years Eve	Open	Open
New Years Day	Closed	Closed
Fri 2nd Jan	Open	Open

LEVEL THREE

LEVEL TWO

LEVEL ONE

ENTRY

FESTIVE FUN

WORDSEARCH - SANTA'S REINDEER & IT SKILLS

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O Y A W H T A P S L L I K S T I O
C D W Y S R A R B N K M C P S G S
A I A F L E E N E D E A Q R Y N A
R P T Z L I E N A D R Z E Z Y I N
R U C A E N R S N I N L T D H Y T
O C H K B D H M B O T O E I P L A
T H O O V E S O A N D E S L L F H
S K P J R E U T A G P G I E O B G
R E C N A R P O E S I S M D D A I
R E C N A D R F V M T C R I U U E
N E X I V B B N X E O E A W R P L
R O O F T O P O N I H C M L F J S
T H E K N O W L E D G E B A N K T
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DASHER	CARIBOU	ROOFTOP
DANCER	REINDEER	RUDOLPH
PRANCER	RED-NOSED	LISTEN
VIXEN	FLYING	WATCH
COMET	SPEEDY	BELLS
CUPID	ANTLERS	MAGICAL
DONNER	HOOVES	IT SKILLS PATHWAY
BLITZEN	HERD	THE KNOWLEDGE BANK
SANTA	SLEIGH	

CRACKER JOKES - SORRY!*

Why did no one bid for Rudolph and Blitzen on eBay?
Because they were two deer.

How do snowmen get around?
They ride an icicle.

What do you call a woman who stands between two goal posts?
Annette.

What is Santa's favourite pizza?
One that's deep pan, crisp and even.

Did you hear about the two ships that collided at sea?
One was carrying red paint and the other was carrying blue paint. All the sailors ended up being marooned.

Why did the man get the sack from the orange juice factory?
Because he couldn't concentrate.

Why don't you ever see Father Christmas in the NHS?
Because he has private elf care!

What do you call a bunch of chess players bragging about their games in a hotel lobby?
Chess nuts boasting in an open foyer!

What song do you sing at a snowman's birthday party?
Freeze a jolly good fellow!

What did Father Christmas do when he went speed dating?
He pulled a cracker!

(*Paul Tilley is responsible for all of these jokes—nothing to do with the rest of us)

Apologies again for the jokes - but we'd like to say a big thank you to all of you for your support over the past year in using the IT Skills Pathway and wish you a very Merry Christmas and a Happy New Year.

From the IT Skills Development Team

IT Skills User Groups - Spring 2015 - Dates Announced

Dates have now been set for the Spring IT Skills User Groups. If you wish to attend then please reserve your place now, by e-mailing it.skills@hscic.gov.uk. There will be the usual updates about the IT Skills Pathway and Training Quality Improvement (TQI) initiatives as well as the chance to share your experiences.

Location	Date	Time
Manchester	Thursday 23rd April	10:30—15:00
Newcastle	Tuesday 28th April	10:30—15:00
Leeds	Wednesday 29th April	10:30—15:00
Redditch	Thursday 30th April	10:30—15:00
Cambridge	Thursday 7th May	10:30—15:00
National Webinar	Thursday 14th May	10:30—15:00
London	Wednesday 20th May	10:30—15:00

IT Skills Pathway Tracking System Webinar

We run monthly two hour training webinars for new centres or centres wanting a refresh about using the Pathway and materials. The IT Skills Pathway Tracking System webinars go through the tracking system and materials in lots of detail and give attendees an opportunity to ask lots of questions.

The January session will be held on Wednesday 21st January, 10 - 12. If you would like to attend please contact us by email (it.skills@hscic.gov.uk) and we'll book you in. The dial in details will be sent out to those who have booked approximately a week before each session.

If you would like to attend a webinar but are unavailable on the above date the next two will be held on Wednesday 11th February, 10-12 and Thursday 12th March 10-12. Please also contact us by email (it.skills@hscic.gov.uk) if you are interested in these sessions but are not as yet set up as a centre.

Top Pathway centres:

1   University of Manchester

2   Teesside University

3   Sheffield Teaching Hospitals NHS Foundation Trust

4   NHS England

5   Northumbria Healthcare NHS Trust

6   Greater Manchester West Mental Health NHS Foundation Trust

7   North Tees and Hartlepool NHS Foundation Trust

8   South Essex Partnership University NHS Foundation Trust

9   Gloucestershire Hospitals NHS Foundation Trust

10 Worcestershire Acute Hospitals NHS Trust

Pathway learning:

No. of learners in November 2014	6922
Total pathway learners (since release 4)	123304

IT SKILLS PATHWAY

Contact us:

Email: it.skills@hscic.gov.uk
Web: www.itskills.nhs.uk