

IT Skills Development

E-bulletin



Are your centre details correct?

With the fairly recent restructuring that has affected so many of our sites, we are trying to tidy up our database of sites and we need your help with a few things.

Do we have the correct and exact name for your organisation on the Tracking System?

For example, your name on the Tracking System may be "Anywhere Foundation Trust" but your official name may be "The Anywhere NHS Foundation Trust".

If this applies to you then please email learning@mbhci.nhs.uk and notify them of your correct organisation name.



What organisations do you cover?

You may cover multiple organisations and we'd like to know the names of all the organisations you provide services to. For example, you may be a commissioning support unit (CSU) that covers a number of clinical commissioning groups (CCGs) or you may be a health informatics service that covers a number of Trusts. If so, please email your organisation name and the names of the organisations you cover to it.skills@hscic.gov.uk as per the examples below:-

Organisation Name	Organisations Covered
Middle Earth Commissioning Support Unit	Mordor CCG
	Gondor CCG
	Shire CCG
	Rohan CCG

Organisation Name	Organisations Covered
New England HIS	New Hampshire Mental Health Trust
	Vermont NHS Foundation Trust
	Maine Family Health Services
	Connecticut Foundation Trust

January new menus webinar

The January new menus webinar will be held on Wednesday 8 January, 14:00 – 14:30. If you'd like to find out more about the new menus then please book a place by emailing it.skills@hscic.gov.uk

IT SKILLS PATHWAY

LEVEL THREE

LEVEL TWO

LEVEL ONE

ENTRY



NHS Networks for IT Training Professionals

We've had requests in the past for a forum for centres to share ideas, documents and implementation plans. We think we have found the answer to these requests in the form of NHS Networks.

NHS Networks is described as "a great way to connect people who share an interest and want to get things done. It's also useful for existing networks and organisations who want to promote discussion, get feedback and extend their reach beyond organisational boundaries."



The NHS IT Training Professionals group on NHS Networks now has a section for the IT Skills Pathway. This group provides support for NHS IT Training Professionals delivering clinical systems and other IT related training: a place to discuss and share training materials, ideas, development opportunities, updates and other information.

The IT Skills Pathway section will allow pathway centres to hold discussions with other centres as well as a place for uploading and sharing useful documents. It also gives the national team a way of making meeting notes, slides etc. available as well as holding polls and discussions on IT Skills related topics.

If you are already a member of the NHS IT Training Professionals group then you can access the pathway section straight away through the navigation. If you are not a member, simply visit the group page using this link <http://www.networks.nhs.uk/nhs-networks/nhs-it-training-professionals> or by visiting the NHS Networks site and searching for "NHS IT Training Professionals". Please note that your request for access will need approving before you can join the group.

Morecambe Bay closed over Christmas

The Morecambe Bay helpdesk will be closed over the Christmas holiday period.

This applies to the Tracking System Support Tickets and to the eLearning@mbhci.nhs.uk email and will be between Monday 23 December and Monday 6 January inclusive.

In addition, the IT Skills mailbox will be run on skeleton staff during this period.

An Englishman and an Irishman are at the airport ...

No, it's not a joke. The team were delighted to visit Northern Ireland last month to meet with a number of trainers from across the country.

After a very productive morning where the trainers shared their experiences and discussed the challenges of improving staff IT skills, it was agreed that an IT Skills Pathway user group be established for Northern Ireland.

Speaking about setting up the group Paul Comac, Senior Consultant from the Health and Social Care Leadership Centre (pictured) said "I'm delighted that we can establish this group in Northern Ireland. The need for staff to improve their IT Skills in Northern Ireland is evident and I'm confident that this group will assist with this"

The group hope to meet quarterly with input and attendance from the IT Skills Development team.



For more information, please contact paul.comac@leadership.hscni.net

What does the pathway now have available?

As we are now well on our way with the production of the assessments for Level 2 and 3 we thought it might be useful to give you a quick overview of what is now available at what level.

The table below shows what is available at what level and for which application.

Level	Diagnostic assessment	Learning materials			Post learning assessment
		elearning	Consolidation exercises	Video's	
Entry (2003/2007/ 2010)	Yes	Yes	No	No	Yes
1 (2007/2010)	Yes	Yes	No	No	Yes
2 (2007/2010 Word & Excel)	Yes	Yes	Yes	Yes	Yes
2 (2007/2010 PowerPoint & Outlook)	No (under production)	Yes	Yes	Yes	No (under production)
3 (2010 only)	No (under production)	Yes	Yes	Yes	No (under production)

Top Pathway centres:

- | | |
|---------------------------------------|-----------------------------------------|
| 1 Teesside University | 7 Birmingham Community Healthcare Trust |
| 2 NHS England | 8 The Rotherham NHS FT |
| 3 Sheffield Teaching Hospitals NHS FT | 9 Imperial College Healthcare NHS Trust |
| 4 Wirral Community NHS Trust | 10 5 Boroughs Partnership NHS Trust |
| 5 Lewisham and Greenwich NHS Trust | |
| 6 University of Manchester | |

Pathway elearning:

No. of learners in November 2013 2134

Total pathway learners (since release 4) 96727

January IT Skills Pathway Tracking System webinar

The January IT Skills Pathway Tracking System webinar will be held on Tuesday 21 January.

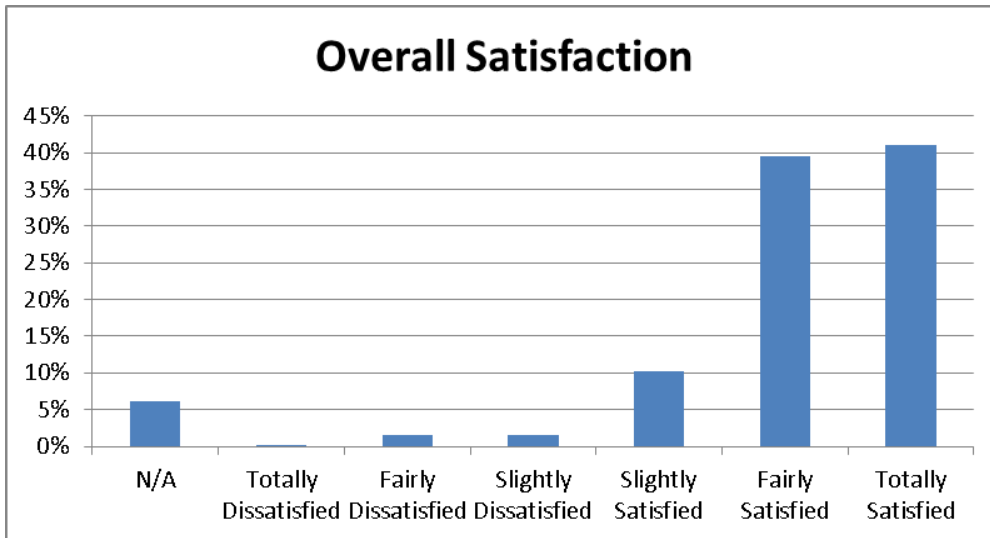
If you would like to attend please contact us by email (it.skills@hscic.gov.uk) and we'll book you in. We will send the dial in details out to those booked on about a week before each session.

If you would like to attend a webinar but are unavailable on this date please let us know and we'll look into adding another date into the diary.

Please also contact us by email (it.skills@hscic.gov.uk) if you are interested in these sessions but are not yet set up as a centre.

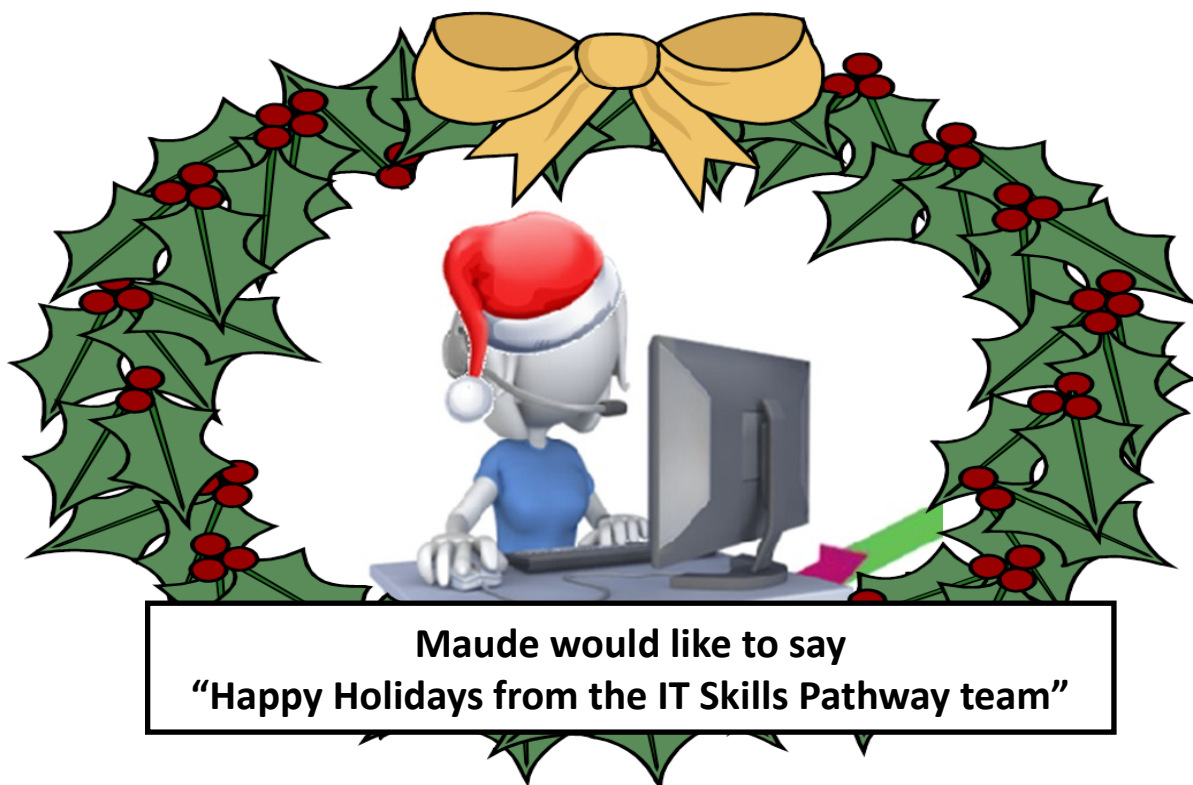
And the Results are in ...

It's not quite the X-Factor or Strictly Come Dancing, but we have now the results of our first annual survey.



Thanks to all those that took the time to complete the questions. A full report is being prepared but in the meantime, here are the headlines:-

- We had responses from 117 Organisations
- 97% of you are satisfied (over 80% being 'fairly' or 'totally' satisfied) with the products and services provided
- Over 50% of you utilise the IT Skills Pathway Tracking System as your primary or only source of training
- Only 4% of respondents stated they would be able to fund their own IT Skills programme if there was no central funding and provision of the IT Skills Pathway



Contact us:

Email: it.skills@hscic.gov.uk

Web: www.itskills.nhs.uk