

IT Skills Development E-bulletin

IT Skills Pathway User Groups—Winter 2012/13

We are pleased to announce the dates and content for the winter 2012/13 IT Skills Pathway User Groups (please refer to the table at the bottom of this article for dates).

What will be covered?

We encourage you to make every effort to attend this event as the updates provided will be highly significant, including:

- Full update on the future provision of the IT Skills Pathway programme post June 2013
- Opportunity to hear from other NHS organisations using the Pathway
- Chance to ask questions to the IT Skills Team and external supplier Prodigy Learning

Who should attend?

Individuals responsible for managing training provision (e.g. Training Managers, Training Leads etc.)

What is the format?

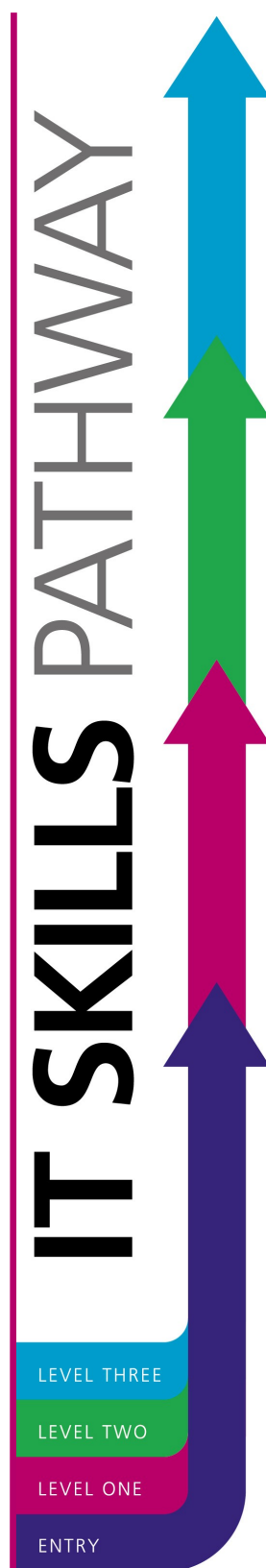
This round of groups will be held 10:30 – 15:00 with the breakdown as follows:

Time	Activity
10:30 – 13:00	IT Skills Pathway updates
13:00 – 13:45	Lunch (which will be provided)
13:45 – 15:00	Informal discussions with the IT Skills Team and Prodigy Learning

How to book

If you would like to attend any of the sessions you will need to reserve a place by clicking on the relevant link below and filling in your details. Book soon to avoid disappointment as there are limited places available.

Location	Date	Booking link
Newcastle – North East	Tue 5 Feb	http://etdevents.connectingforhealth.nhs.uk/3070
Leeds – Vantage House,	Wed 6 Feb	http://etdevents.connectingforhealth.nhs.uk/3064
Manchester – Kings House,	Tue 12 Feb	http://etdevents.connectingforhealth.nhs.uk/3069
Leicester – Venue to be	Wed 13 Feb	http://etdevents.connectingforhealth.nhs.uk/3067
London – Skipton House, SE1 6LH	Thurs 14 Feb	http://etdevents.connectingforhealth.nhs.uk/3065
Cambridge – Victoria	Fri 8 Mar	http://etdevents.connectingforhealth.nhs.uk/3071
Redditch – Prospect	Tues 12 Mar	http://etdevents.connectingforhealth.nhs.uk/3066
Taunton – Priorswood IT Suites, TA2 8RX	Wed 13 Mar	http://etdevents.connectingforhealth.nhs.uk/3068



Have you used the new Consolidation exercises and Videos?

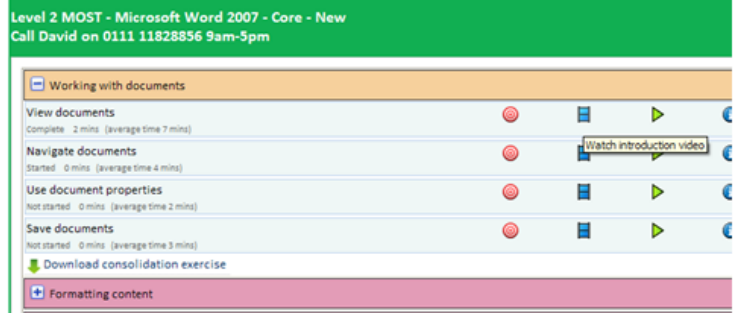


After having released the first of our Level Two learning materials (Word 2007) in August we received some feedback with recommendations around how they could be improved.

It was suggested that learners would benefit from being able to practice what they had learnt as they progressed through the materials. With this in mind the IT Skills Pathway Design Group set about producing consolidation exercises for the Level Two and Three materials. These extra examples will help learners to cement their learning by following the exercises in the downloadable file within the learning materials. We currently have the Level Two Word 2007 exercises available and are working on the production of the others.

We have also produced some videos that compliment the elearning. The videos have been created to give learners examples of how the learning that they are about to undertake could be useful within their day to day working

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life. Each video contains examples as to where skills can be applied and are accessed via the learning menu.

As recently added elements to our IT Skills offering, we would be very interested to hear from you as to what you think of the consolidation exercises and videos. Have you used the exercises and/or videos yet and if so how have you found them? Get in touch with us by email, it.skills@nhs.net.

<h2>Stuck with an IT Training Problem?</h2> <p>Do the sensible thing.....</p>		
<p>This month, Maude has been getting a few enquiries from centres about video demonstrations</p>	<p>"Hi Maude, what videos are available and what are they for"</p>	<p>"The videos are being produced for all the Level 2 and Level 3 learning materials...."</p>
<p>".....the idea is that they give a practical example of when to use the learning objective covered"</p>	<p>"Video files are blocked in our Trust, how can learners watch them?"</p>	<p>"The videos are all embedded into the learning so they don't use any extra software....."</p>
<p>".....so if you can launch the learning, you can watch the videos"</p>	<p>"To view the videos, select the video button in the learning menu"</p>	<p>"Happy new year everyone!"</p>

Visit by Southern Denmark Health Board

The IT Skills Development Team recently hosted a visit with representatives of the Southern Denmark Health Board.

The two HR consultants, Lars Oberländer and Sten Kock-Hansen, contacted the team as they were looking for global examples of excellence in IT Skills implementation. We were very flattered that they chose us as the best example they could find!

As well as meeting with the national team to discuss strategy and resourcing, they also visited Northumbria Healthcare NHS Foundation Trust to see firsthand how the tools supplied were implemented and utilised at a

local level.

Commenting on the visit, Lars said "Thank you for such an inspiring and constructive day. We got exactly what we needed"

Claire Adams, Head of IT Skills Development said "It's great to know that interest in our products goes wider than just our own country. It was also useful for us to gain a better understanding of how other health economies operate in relation to IT Skills Development"

Pathway elearning:

No. of learners 7629
in November

No. of learners 25427
accessing since
1st July 2012

NHS MOST:

No. of exams 417
completed in
November

No. of exams 2064
completed
since 1st July
2012

Top Pathway centres:

- | | |
|---------------------------------|---|
| 1 Dorset PCT | 7 University of Portsmouth |
| 2 University of Northampton | 8 Northumbria Healthcare NHS Trust |
| 3 University of Liverpool | 9 Kent and Medway NHS and Social Care Partnership Trust |
| 4 Lewisham NHS Trust | 10 Birmingham Community Healthcare Trust |
| 5 Teesside University | |
| 6 Lancashire Teaching Hospitals | |

Top MOST centres:

- | | |
|---------------------------------------|---|
| 1 Leicester HIS | 7 Humber Mental Health Teaching NHS Trust |
| 2 NHS Berkshire | 8 Newcastle Upon Tyne Hospitals NHS FT |
| 3 East Lancashire Hospitals NHS Trust | 9 NHS East London and The City |
| 4 North Essex Cluster IT Services | 10 The Royal Wolverhampton Hospital NHS Trust |
| 5 Derbyshire HIS | |
| 6 Dudley PCT | |

Tracking system drop in sessions available

Please find the dates, times and dial in details below for the January drop in session webinars.

These hour long sessions are available to all and allow centres to simply dial in and ask a question with no need to pre-book or stay on the webinar for longer than they need to.

We started to hold these sessions after receiving regular requests from centres asking for little recaps about how to use different elements within the tracking system.

Date	Time	Link
Fri 4 Jan	10:00 – 11:00	http://tinyurl.com/bv4f96n
Tue 8 Jan	14:00 – 15:00	http://tinyurl.com/cy7jbqn
Mon 14 Jan	14:00 – 15:00	http://tinyurl.com/c5a7lby
Thurs 24 Jan	14:00 – 15:00	http://tinyurl.com/brd6lot
Mon 28 Jan	10:00 – 11:00	http://tinyurl.com/c39a7ce

Contact us:

Email: it.skills@nhs.net
Web: www.itskills.nhs.uk

