IT Skills Development E-bulletin

NHS MOST competition —Could you be the NHS MOST Champion 2012?

Prodigy Learning (our partners for the NHS MOST Programme) are launching a competition to find the NHS MOST Champion for 2012.

The winner will receive a Dell Inspiron Duo Touchscreen Tablet PC, the NHS MOST Champion Trophy and a customised unique NHS MOST Logo. There will also be two runners up prizes of a £50 voucher and a NHS MOST runner up trophy.

The competition will run from March 1st until June 30th and is based around candidates completing 3 exams – the person with the highest combined score winning.

Candidates can enter when they complete the MOST survey at the end of their exam. For full details of the competition and rules, please visit http://www.nhsmost.co.uk/news/57

Centre perspective of the tracking system webinars

As most of you will know, the IT skills tracking system now hosts the majority of our training and resources. With this in mind and to ensure that you get the most out of the system we are now delivering regular webinars to show you what the tracking system can do.

We received great feedback from attendees on the first webinar, held on Tuesday 7 February. Sharon Lythgoe attended the session and has given us her thoughts below:

Q: What were your expectations of the webinar before attending it?

A: I expected to gain a greater understanding of how to use the system better and also to get a feel for how other centres were using the system.

Q: What did you know of the tracking system and how were you using it?

A: I was mainly using it for TNA's as we have a large implementation coming up this year. The TNA will identify people who require basic skills training and we will offer these learners NHS ELITE. We aim to use the system as a learning tool in the classroom so that users are interacting with the same system from the beginning of their learning with support from a trainer.

Q: How did you find the webinar?

A: Very useful, I gained a greater understanding of how the system works and it was useful to hear how others are using it. Also it's great to see that the Ready for MOST materials are now available, I feel as a service we are neglecting Microsoft training due to the pressure of training on clinical systems. I was also joined on the webinar by three members of my team; my deputy and two trainers and they found it equally as useful.

Q: What did you learn about the IT skills tracking system?

A: We had managed to tailor a TNA but rather clumsily so we now understand it a lot better. We're now able to edit our details which has enabled us to make the training more bespoke to our

Trust. We've also learnt how to use the links and the registrations and to add questions in for the users. This is really useful stuff, particularly for us doing TNAs as it's a nightmare matching staff to a staff list, now we can gather the information we need at the start. Reporting is really time consuming so these tools are really powerful.

Q: What benefits do you now expect to see?

A: Greater use of the system, from a trainer and also a learner perspective, better data analysis, and generally it will enable us to offer a better service to our users.

New IT skills pathway design style

We are excited to reveal that we have been working on a new IT skills pathway design style.

Top ELITE centres:

1 Norfolk Community Health & Care NHS Trust

2 NHS Wiltshire

3 Sheffield Teaching Hospitals NHS FT

4 North Staffordshire IT Training

5 Lewisham NHS Trust

6 Norfolk & Norwich University Hospitals NHS FT

7 Birmingham Community Healthcare Trust

8 Croydon Health Services NHS Trust

9 Salford PCT

10 NHS Grampian

Top MOST centres:

1 Wrightington, Wigan and Leigh NHS FT

2 South Tees Hospitals NHS Trust

3 North Lancashire PCT

4 Dudley PCT

5 Somerset HIS

6 Essex Shared Services Agency

7 Bolton Hospitals NHS FT

8 United Lincolnshire Hospitals

9 East Lancashire Hospitals NHS Trust

10 South Staffordshire HIS

The new style is based around the image shown and will appear on all of our future marketing materials and presentations.

There will be a full suite of images in addition to this one and as they cover each element within the pathway we will now be able to tailor our materials to clearly show which level of the pathway they are referring to.

Excel and Office Essentials Ready for MOST elearning released

We have recently released Ready for MOST (RFM) Word and PowerPoint 2007 elearning content onto the IT skills tracking system. We are pleased to announce that the final two RFM modules, Excel and Office Essentials, will be available on the tracking system in early March.

Office Essentials covers key and often reoccurring elements within Office applications such as starting and closing applications and using the ribbon. It is also an ideal training tool for using with learners that are migrating to the newest versions of Office.

Ready for MOST (level 1) is a set of learning materials that has been specifically designed to bridge the gap that exists between NHS ELITE (entry level) and the full NHS MOST (level 2 and 3) training.

The materials have been produced by University Hospitals of Morecambe Bay NHS Foundation Trust with the input of the NHS IT skills development design group. In addition, a few of our training centres kindly offered their time to assist the design group to review the materials. We would like to send our thanks to those training centres and the design group members for their help.

If you are not yet set up as a centre on the tracking system, we would strongly encourage you to do so to enable you to get access to these and all future elearning products as they will not be available in any other format.

To set up as a centre, please contact Morecambe Bay by email at eLearning@mbhci.nhs.uk

Get our news and updates first!

Now that we are using Facebook and Twitter we can get our news and updates out to you even quicker than before.

But you have to be in it to win it, so make sure you join us on Facebook and follow us on Twitter.

Spring 2012 IT skills training user groups

It's nearly user group time again! The dates for the spring 2012 round of IT skills training user groups are below.

Location	Date	Venue address	Link
London	Tue 24/04/12	136B;137B, Skipton House, 80 London Road, London SE1 6LH	http://etdevents.connectingforhealth.nhs.uk/2941
Leeds	Thurs 26/04/12	Boardroom, Vantage House, 40 Aire Street, Leeds, LS1 4HT	http://etdevents.connectingforhealth.nhs.uk/2942
Manchester	Tue 01/05/12	Kings house conference centre, Kings Church, Sidney Street, Manchester, M1 7HB	http://etdevents.connectingforhealth.nhs.uk/2939
Redditch	Thurs 03/05/12	Boardroom, Prospect House, Fishing Line Road, Redditch, B97 6EW	http://etdevents.connectingforhealth.nhs.uk/2943
South West webinar	Tue 08/05/12	Webinar 10:30 – 13:00	http://etdevents.connectingforhealth.nhs.uk/2945
Newcastle	Wed 09/05/12	North East SHA, Waterfront 4, Newcastle upon Tyne, NE15 8NY	http://etdevents.connectingforhealth.nhs.uk/2947
National webinar	Thurs 17/05/12	Webinar 10:00 – 12:30	http://etdevents.connectingforhealth.nhs.uk/2944
Cambridge	Thurs 18/05/12	Curie Room, Victoria House, Fulbourn, Cambridge	http://etdevents.connectingforhealth.nhs.uk/2948
East Midlands webinar	Thurs 24/05/12	Webinar 10:30 – 13:00	http://etdevents.connectingforhealth.nhs.uk/2946

NHS ELITE:

No. of learners in January	**805**
No. of learners accessing since 1st July 2011	**5398**

NHS MOST:

No. of exams completed in January	**345**
No. of exams completed since 1st July 2011	**3144**

Contact us:

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