Issue 2— Dec 2011

IT Skills Development E-bulletin

Facebook and Twitter groups now live

By popular demand the NHS IT Skills Pathway is now on Facebook and Twitter.

Please join us on these networking forums to find out the latest news and developments as they happen.

This will also give you the opportunity to share your knowledge of the pathway (or the individual learning elements within it) or to discuss local issues with NHS colleagues who may be able to help you find a solution. We will continue to update you via the usual channels such as the monthly bulletin and email but if you want to hear our news and updates first why not add us to your Facebook account by going to <u>www.facebook.com</u> and searching for 'NHS ITSkills Pathway'. Or find us on Twitter at <u>www.twitter.com/nhsitskills</u>

New contact details for IT skills training

We have changed our email address from Essential.itskills@nhs.net to <u>it.skills@nhs.net</u>. The new address should be used for all queries relating to:

- NHS ELITE,
- Ready for MOST,
- NHS MOST,
- Microsoft Technology Associate (MTA),
- NHS Microsoft IT Academy.

So email this (<u>it.skills@nhs.net</u>) if you want a response!

NHS MOST e-learning on IT skills tracking system

We are very pleased to announce that the production of online elearning for NHS MOST has been agreed.

NHS MOST represents the higher end of the IT skills training that we offer as part of the NHS IT Skills Pathway and the materials will be designed to match the globally recognised Microsoft Office Specialist Certifications. The learning will be hosted on the IT skills tracking system.

The elearning will include:

- Core (level 2) of:
- Expert (level 3) of: — Word
- Word – Excel
 - Excel
- PowerPoint
- Outlook
- Access

Work will start on this next year after the Ready for MOST materials have been completed. Modules will be released as and when they are ready with Word Core being released in Spring 2012 and the remaining six modules being available by Winter 2012. All of the NHS MOST elearning modules will be available via the online IT skills tracking system, so by the end of 2012 the tracking system will be your one-stop-shop for the IT Skills Pathway!

If you would like to be set up as a centre on the IT Skills tracking system please contact <u>elearning@mbhci.nhs.uk</u>.

For more information about the IT Skills Pathway please visit our website at: www.cfh.nhs.uk/systemsandservices/icd/itskills/ pathway





NHS MOST:

No. of exams completed 403 in November

No. of exams completed 2412 since 1st July 2011

Top MOST centres:

- 1 Somerset HIS
- 2 Dudley PCT
- 3 Leeds Teaching Hospitals Trust
- 4 Manchester PCT
- 5 NHS North of Tyne
- 6 Cheshire and Wirral Partnership NHS Trust
- 7 United Lincolnshire Hospitals
- 8 Calderdale & Huddersfield NHS Foundation Trust
- 9 Hillingdon Hospital NHS Trust
- 10 County Durham and Darlington NHS FT

IT skills tracking system webinar sessions coming in 2012

Do you use the online IT Skills Tracking System? Are you confident you are getting the most out of it and the FREE learning and assessments it offers? Did you know that the tracking system offers much more than just access to our suite of learning materials?

If you've answered no to any of the above then you might be interested in our monthly interactive Webinar sessions that we will be delivering in 2012.

These sessions will show you exactly what the tracking system can do, including how to register as a centre, how to monitor learner progress, personalise certificates and provide some different scenarios as to how you can make the best use of the system. We will also have live demonstrations of the tracking system so you can get an accurate

view of what it looks like and how easy it is to use and navigate around.

If you've answered yes to the above you can still get involved. Why not join in to discuss how you use the tracking system with your NHS colleagues as you might have found an additional benefit that we've not thought of!

Dates for the webinars are to be confirmed but we envisage that they will be at least monthly (determined by demand) and on different days of the week to make them accessible to as many people as possible. If you are interested in attending one of these sessions the booking details will be made available in the New Year via our distribution list.

If you are not on our distribution list please give us your details by completing the form at <u>www.cfh.nhs.uk/systemsandservices/icd/</u> <u>itskills/eits/distribution</u> or emailing us at <u>it.skills@nhs.net</u>

NHS MOST video

The NHS MOST video is now available, watch it at http://www.nhsmost.co.uk.

The video is approximately eight minutes long and includes interviews with a range of NHS staff all of whom have undertaken (and passed) at least one NHS MOST exam. The people featured come from all aspects of the NHS from a Data Analyst to a Doctor to a Chief Executive. They talk about how they went about their learning and certification as well as what benefits they are now experiencing as a result of completing the qualification.

As the video features stories from a wide variety of NHS staff it would be useful for you to use for staff induction sessions.

To find out how to become a MOST centre visit <u>http://www.nhsmost.co.uk</u>



NHS ELITE:

No. of learners in 640 November

No. of learners accessing 3301 since 1st July 2011

Top ELITE centres:

- 1 Croydon Health Services NHS Trust
- 2 Sheffield Teaching
- 3 Norfolk Community Health & Care NHS Trust
- 4 NHS Wiltshire
- 5 North Staffordshire IT Training
- 6 The Health Informatics Service
- 7 The Royal National Orthopaedic Hospital NHS Trust
- 8 NHS Grampian
- 9 Swansea University
- 10 Southport & Ormskirk Hospital NHS Trust

Contact us:

Email: <u>it.skills@nhs.net</u> Web: <u>www.cfh.nhs.uk/</u> <u>systemsandservices/icd/itskills</u>