



Digital Learning Solutions Operational E-bulletin

All Shockwave reliant courses will be retired on 01/10/2020.



Switch to “*For the Workplace*” courses now

Everything you need to know is available on [page 2](#) of this bulletin

2020 Annual Survey

Closing Date Extended

If you are a centre manager and haven't yet taken part, please complete the survey.

Please follow the email link we've sent to you and let us know what you think. Your feedback is valuable to us and helps us to develop our service and the future provision for all centres.

To ensure we give every centre the opportunity to respond we've extended the closing date to the **18th October.**

Thank you to our centre managers for your input to the DLS annual survey this is much appreciated.



2020 Annual Survey



Has your centre switched to “For the Workplace” courses?



All Shockwave reliant courses will be retired on **1st October**

Why?	The Evidence:
The new Microsoft Enterprise Agreement with the NHS will provide all organisations with access to Office 365	https://digital.nhs.uk/news-and-events/microsoft-365-for-the-nhs
Microsoft will retire support for Office 2010 on Oct 13 2020 (Office 2007 is already retired)	https://docs.microsoft.com/en-us/deployoffice/endofsupport/office-2010-end-support-roadmap#:~:text=For%20Office%202010%2C%20the%20support,Technical%20support%20for%20issues
Shockwave was retired by Adobe in April 2019	https://helpx.adobe.com/shockwave/shockwave-end-of-life-faq.ug.html#:~:text=End%20of%20Life%20for%20Adobe%20Shockwave&text=Effective%20April%202019%2C%20Adobe,end%20of%20their%20current%20contracts.
End your learners frustration with green screen Shockwave errors	These learning materials require Shockwave to be installed.
A full range of “For the Workplace” courses are available from DLS	https://www.dls.nhs.uk/Learning?brand=ITSkillsPathway

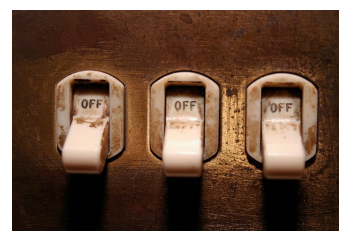


To see which courses are **available** go to FAQ:

<https://www.dls.nhs.uk/tracking/faqs?tag=HTML5>

To see which courses are **retiring** go to FAQ:

<https://www.dls.nhs.uk/tracking/faqs?tag=ShockwaveCourses>



Need help to prepare your learners and set up “For the Workplace” courses? See the Tracking System FAQ: <https://www.dls.nhs.uk/tracking/faqs?tag=PrepEndSWave>

Don't get left behind, make the switch today

Digital learning Solutions Training Webinars

Tracking System Monthly team training webinars are now available to book. To see dates and book a place with Eventbrite click [here](#).

Content Management System (CMS) The CMS System enables centres to create bespoke courses using national DLS content. Click [here](#) to view training dates and register for your preferred date.



Hosting Content Want to learn more about hosting your own in-house content on the Tracking System? Raise a ticket on the Tracking System and let us know your availability for a 30 minute webinar.

Self Assessment Raise a ticket to book an overview to see how your centre can create self assessments for learners.

Top 10 centres

1	Leeds Teaching Hospitals Trust	6	Coventry & Warwickshire Partnership NHS Trust
2	Northumbria Healthcare NHS Foundation Trust	7	Worcestershire Acute Hospitals NHS Trust
3	Kettering General Hospital Foundation Trust	8	Royal Surrey County Hospital NHS Trust
4	Plymouth Hospital NHS Trust	9	IC24
5	Mid Yorkshire Hospitals NHS Trust	10	North Cumbria Integrated Care NHS Foundation Trust

DLS learning:

No. of learners last month	3737
Total DLS learners	342354



Digital Learning Solutions

Contact us:

DLS Centre: [Raise a Ticket](#)
 Email: dls@hee.nhs.uk
 Web: www.dls.nhs.uk