



Digital Learning Solutions Operational E-bulletin

November User Groups

It's been a while since our last round of user groups and it may be even longer before we can see you face to face. So between now and then we're proposing that the Autumn user groups are scheduled via MS Teams.



Alongside all our news and updates we've some exciting new developments that we're eager to share with all centres. We hope as many centres as possible will be able to join us.

To book your place visit Eventbrite: <https://www.eventbrite.co.uk/e/125932618853>

The following dates are available to book now:

~~Friday November 20th 10:00 to 11:30~~ **SOLD OUT**

Tuesday November 24th 09:30 to 11:00

Tuesday November 24th 14:00 to 15:30

Wednesday November 25th 14:00 to 15:30

Thursday November 26th 13:00 to 14:30

Tuesday December 1st 13:00 to 14:30

An Outlook meeting invite will be sent to placemark the date when your booking is received.

Booking Now, Booking Now, Booking Now



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All Shockwave reliant courses were retired on 01/10/2020.



Switch to “*For the Workplace*” courses now

Everything you need to know is available in the [September bulletin](#).

Delegate Recover Password—Known Issue

There is a known issue with Gmail addresses, learners are not receiving the **Recover** email as Gmail is currently blocking them.

We are investigating this but it may take some time.

Between now and then the workaround for centre administrators is to use the password reset functionality within the Tracking System to reset affected learners passwords.

To learn more about managing delegate passwords please visit the system help files: <https://www.dls.nhs.uk/help/Managingdelegatepasswords.html>

2020 Annual Survey

Closed



Thank you to DLS centre managers for your input to the annual survey, this is much appreciated. The survey report will be published and made available on our website soon.

Digital learning Solutions Training Webinars

Tracking System Monthly team training webinars are now available to book. To see dates and book a place with Eventbrite click [here](#).

Content Management System (CMS) The CMS System enables centres to create bespoke courses using national DLS content. Click [here](#) to view training dates and register for your preferred date.



Hosting Content Want to learn more about hosting your own in-house content on the Tracking System? Raise a ticket on the Tracking System and let us know your availability for a 30 minute webinar.

Self Assessment Raise a ticket to book an overview to see how your centre can create self assessments for learners.

Top 10 centres

1	Leeds Teaching Hospitals Trust	6	LCW UCC
2	North Cumbria Integrated Care NHS Foundation Trust	7	Plymouth Hospital NHS Trust
3	Kettering General Hospital Foundation Trust	8	Coventry & Warwickshire Partnership NHS Trust
4	Northumbria Healthcare NHS Foundation Trust	9	Royal Surrey County Hospital NHS Trust
5	Mid Yorkshire Hospitals NHS Trust	10	IC24

DLS learning:

No. of learners last month	5856
Total DLS learners	348210



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Contact us:

DLS Centre: [Raise a Ticket](#)
Email: dls@hee.nhs.uk
Web: www.dls.nhs.uk