Digital Learning Solutions Operational E-bulletin

System updated

We're pleased to inform you that on Monday 8 November the system was successfully updated.

Users should now experience the following changes to the platform:

- Improving email handling

- Removal of the "Account Type" pick list at registration. All users will be register as a "Delegate (learner)." Delegates can be promoted to other roles (e.g., Tracking System administrator), as appropriate, by a centre manager

- Release of refactored login and account management

More information and visual comparisons of these changes are available in the October bulletin.

Should your centre notice any issues since the update, please raise a Tracking System support ticket and let us know.
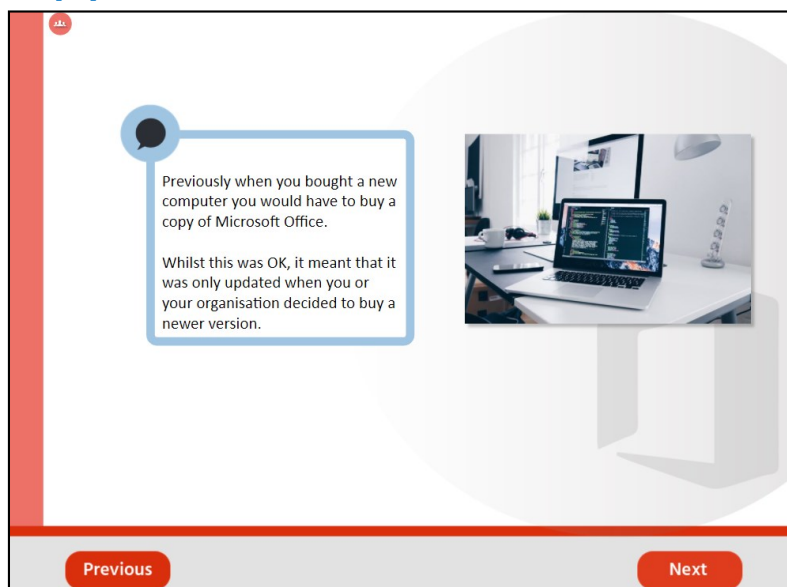
Testing new 365 content - your help please

We're looking for testers to provide feedback for 3 modules of the *365 Overview* learning content.

The testing window is 6th December to 10th December and should take no longer than 1 hour. Feedback forms will be supplied to testers.

If your centre is able to help us with testing, please raise a support ticket with the subject "365 testing" and provide the email addresses of your testers. Thank you!

We anticipate publishing the 365 content to all centres early next year.

Digital Learning Solutions

Last chance to book - national DLS user groups

We've received bumper bookings for the December national DLS user groups. A few places are still available and can be booked using the link in the table below.

To keep everyone safe these events will be delivered via MS Teams.

Please join us to see new and future system developments, share news, updates and network with other centres.

DLS user groups schedule of dates

Day	Date	Time	Tickets	Please book a date using the link to Eventbrite below:
Monday	**13/12/2021**	11:00 to 12:30	7 remaining	
Tuesday	**14/12/2021**	10:30 to 12:00	11 remaining	
Tuesday	**14/12/2021**	13:00 to 14:30	13 remaining	https://www.eventbrite.co.uk/e/digital-learning-solutions-user-group-tickets-195871024507
~~Wednesday~~	~~01/12/2021~~	~~09:30 to 11:00~~	Sold out	
~~Wednesday~~	~~01/12/2021~~	~~14:00 to 15:30~~	Sold out	
~~Wednesday~~	~~08/12/2021~~	~~09:30 to 11:00~~	Sold out	
~~Thursday~~	~~09/12/2021~~	~~11:00 to 12:30~~	Sold out	

Festive Season Support Schedule

We've started planning for the festive holiday season and we're sharing our schedule to support your centre, should you need us.

All support will be via Tracking System, Support Tickets <u>only</u>, unless you are unable to access the system.

Monday 27th December	**Bank Holiday – CLOSED**
Tuesday 28th December	**Bank Holiday – CLOSED**
Wednesday 29th December	09:00 to 17:00
Thursday 30th December	09:00 to 17:00
Friday 31st December	09:00 to 17:00
Monday 3rd January 2022	**Bank Holiday – CLOSED**
Tuesday 4th January 2022	09:00 to 17:00

Please be patient if you do raise a support ticket, support will be limited and more complex issues may not be picked up until 4th January.

Raise a DLS Tracking System support ticket for help, support, queries, questions, training….. EVERYTHING!

Digital Learning Solutions Training Webinars

Tracking System Monthly team training webinars are now available to book. To see dates and book a place with Eventbrite click here.

Content Management System (CMS) The CMS System enables centres to create bespoke courses using national DLS content. Click here to view training dates and register for your preferred date.

Webinar

Our webinars are delivered via MS Teams

Hosting Content Want to learn more about hosting your own in-house content on the Tracking System? Raise a ticket on the Tracking System and let us know your availability for a 30 minute webinar.

Self Assessment Raise a ticket to book an overview to see how your centre can utilise self assessments for learners.

Top 10 centres

1	Leeds Teaching Hospitals Trust	6	North West Anglia NHS Foundation Trust
2	Northumbria Healthcare NHS Foundation Trust	7	LCW UCC
3	HUC	8	North Cumbria Integrated Care NHS Foundation Trust
4	Kettering General Hospital Foundation Trust	9	NHS Digital Terminology and Classifications Delivery Service
5	Mid Yorkshire Hospitals NHS Trust	10	Coventry & Warwickshire Partnership NHS Trust

DLS learning:

No. of learners last month:	5772
Total DLS learners	427244

Digital Learning Solutions

Contact us:
DLS Centre: Raise a Ticket
Email: dls@hee.nhs.uk
Web: www.dls.nhs.uk