

Digital Learning Solutions E-bulletin

New System Developments—LIVE

On Monday 10th June we launched the new system developments to all centres including:

- **New** web site explaining the new Digital Learning Solutions service offerings
- **New** web address www.dls.nhs.uk
- **New** Integrated web applications under a single login
- **New** Digital Learning Solutions branding throughout the systems



This is what centres are telling us about the new developments:

"We're really pleased it looks great, we love the new look, feel and improved navigation."
Clare Green - Leeds Teaching Hospitals Trust

"I love the new look of the site!" Thelma Hedley - Surrey and Sussex NHS Trust

We thank you for your patience as we have implemented the new developments and worked with you to resolve the initial teething problems experienced at some centres. If your centre is experiencing any issues, please raise a ticket in the usual way and we will look at this as a matter of urgency.

The most commonly raised issues to our ticket support system have been around registration and password recovery, please see Tracking System resources **DLS 018 & DLS020** to support learners with these new processes.

"Once again thank you so much for your assistance, the service you guys offer is truly amazing, and the speed in which you get things sorted." Stephen Mansell - Worcestershire Acute Hospitals NHS Trust

Q. What do centre administrators need to do now?

- Ensure **dls.nhs.uk** is added to your Trusted Sites list, for continued smooth running, especially if you use the older Shockwave courses
- We would advise that you to plan to update your links and resources that mention the www.itskills.nhs.uk to www.dls.nhs.uk as soon as possible. We apologise for any inconvenience this may cause.

Links and URLs should continue to work as normal for now and redirects are in place from www.itskills.nhs.uk to the equivalent www.dls.nhs.uk resources for the next 2 months in order to ensure seamless access for yourselves and your learners.

We've included some screen grab highlights of the new developments in the following pages of this bulletin. It's also worth having a browse through the detailed system **Help**, **FAQs**, familiarisation **Resources** and useful guides, all available from the Tracking System **Support** tab.



New Landing Page — some of the highlights in pictures

Digital Learning Solutions

Login Register Recover

Email / User ID

Password

SIGN IN

Not yet registered?

REGISTER

Login with your User ID or email address. Recover login credentials and register for the first time—see the resource DLS018

Easily switch between your services with a single login

Application Selector

Learning Portal

Tracking System

CMS

Web Site

MY ADMIN DETAILS

MY DELEGATE DETAILS

SIGN OUT

Centre: Department of Health User: Delegate ID:

New Digital Learning Solutions branding throughout the systems



Digital Learning Solutions

New Landing Page — more highlights in pictures

IT Skills Pathway

Quality assured Digital Skills and Microsoft Office learning and assessment content. From basic digital literacy and skills through to advanced Microsoft Excel and Word training.

[VIEW LEARNING](#)

Summary Care Records

Summary Care Records (SCR) are an electronic record of important patient information, created from GP medical records. They can be seen and used by authorised staff in other areas of the health and care system involved in the patient's direct care.

[VIEW LEARNING](#)

NHS Digital

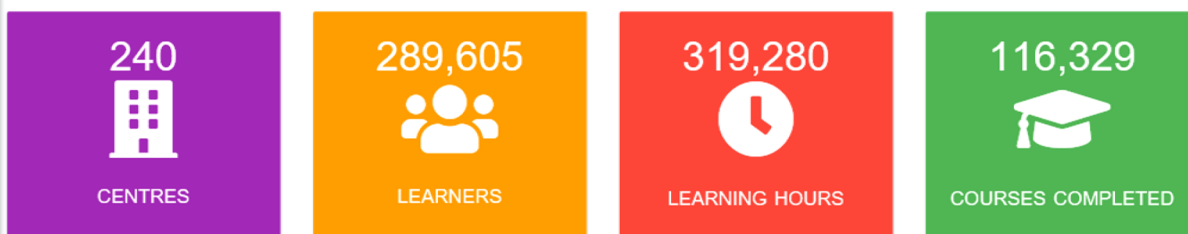
Terminology and Classifications Delivery Service

Learning resources relating to Clinical and Pharmacy Terminology and Clinical Classifications products including ICD, OPCS, SNOMED CT and dm+d. These resources will help you to understand and make best use of these products.

[VIEW LEARNING](#)

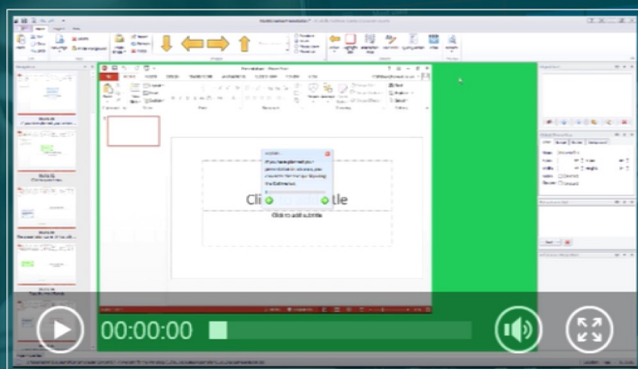
New and refreshed web content

Delivering Digital Learning to Health and Social Care



Our products and services can help you manage digital learning delivery for the benefit of the people in your organisation.

Build using powerful but easy to use tools in a familiar interface.



Content Creator uses a standard Windows application interface similar that will feel instantly familiar to users of Microsoft Office products. The layout of the application is similar to PowerPoint and several of the commercial e-learning development applications and you'll be able to get going in no time. Comprehensive online help is available for some of the more advanced features should you get stuck and we can arrange training webinars if required.

While you're developing your content, you'll be able to preview it as often as you like in the web browser to see exactly what your learners will experience.

What our Customers say about Digital Learning Solutions

“ We were able to quickly and easily publish the training to the system allowing remote trainees to access the materials whenever they needed to.

Jason Smith, ODL Training Officer, NHS Pathways, 21 December 2018

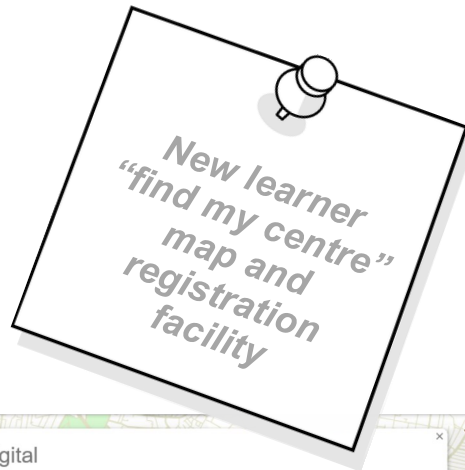
“ I really like the simplicity and effectiveness of the Content Creator. It has all the features and functions you would expect from any current elearning authoring tool.

Liam Marshall, Education and Development Officer, North East Ambulance Service NHS Foundation Trust, 21 September 2018

New Landing Page — even more highlights in pictures

Find your centre

All of the learning content is delivered through our network of training centres. Use the map to find centres close to you (switch on location services) or search for a suitable centre using the table below. Click a centre on the map or grid for contact details.

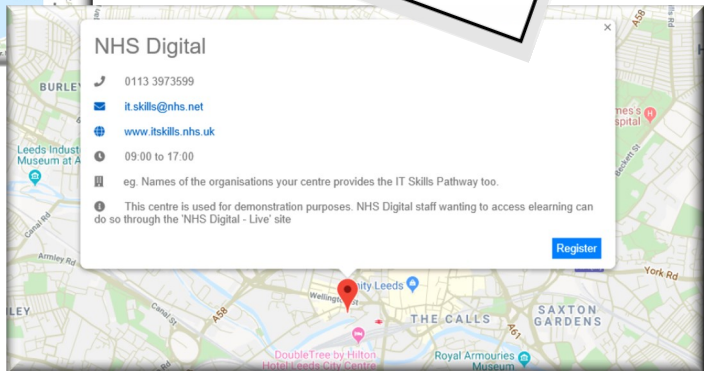


Deliver And Track Digital Learning

Use the Tracking System to deliver and manage learning.

- Provide your staff or students with access to quality assured digital learning content
- Provide access to your own, hosted learning content
- Comprehensive tools for managing learners and learning pathways
- Track and report on learning

[▶ MORE INFO](#)



Learning Content

Filter Content

Category

- Digital Workplace
- Office 2007
- Office 2010

Topic

- Digital Skills
- Excel
- Microsoft Office
- OneNote
- Outlook
- PowerPoint
- SharePoint
- Social Media
- Word

Sort by

- Title
- Popular
- Length (asc)
- Length (desc)
- Recent

Digital Literacy for the Workplace

Popularity:
Length: 3h 59m

[VIEW COURSE OUTLINE](#)

Digital Skills for the Workplace

Popularity:
Length: 4h 22m

[VIEW COURSE OUTLINE](#)

Entry Level - Win XP, Office 2007

Popularity:
Length: 8h 54m

[VIEW COURSE OUTLINE](#)

Excel 2013 for the Workplace

Popularity:
Length: 3h 48m

[VIEW COURSE OUTLINE](#)

Excel 365 for the Workplace

Excel for the Workplace

All available at your centre now

Digital learning Solutions Training Webinars

Content Management System (CMS)

The CMS System enables centres to create bespoke courses using national DLS content. Click [here](#) to view training dates and register for your preferred date.

Tracking System

Monthly team training webinars are now available to book. To see dates and book a place with Eventbrite click [here](#).

Webinar



Our webinars are delivered via Skype

Hosting Content

Want to learn more about hosting your own in-house content on the Tracking System? Raise a ticket on the Tracking System and let us know your availability for a 30 minute webinar.

Content Creator

Content Creator is an authoring tool for developing your own local content and a 30 day free trial is available to centres. Please raise a ticket on the Tracking System if you are interested in this trial.

Top DLS centres:

1	Coventry & Warwickshire Partnership NHS Trust	6	Mid Essex Hospital Services Trust
2	Worcestershire Acute Hospitals NHS Trust	7	NHS Digital Terminology and Classifications Delivery Service
3	NHS Pathways	8	Leeds Teaching Hospitals Trust
4	Royal Surrey County Hospital NHS Trust	9	NHS South, Central and West Commissioning Support Unit
5	Sheffield Teaching Hospitals NHS Foundation Trust	10	Cygnet Healthcare

DLS learning:

No. of learners last month	3138
Total DLS learners	290066



Digital Learning Solutions

Contact us:

DLS Centre: [Raise a Ticket](#)
 Email: it.skills@nhs.net
 Web: www.dls.nhs.uk